

**New Zealand Al-Anon
Service Conference
16th - 19st June 2022**

Summary



**New Zealand General Service Office
P O Box 68124, Victoria St West, Auckland 1142,
NEW ZEALAND
www.al-anon.org.nz
Email: nz-al-anon-gso@xtra.co.nz**

GOD

Grant me the

Serenity

To accept the things I cannot change

Courage

To change the things I can and

Wisdom

To know the difference

Te Inoi Mahurutanga

E te Atua tukua mai ki a au

te mahurutanga ki te whakaae ki ngā mea e

kore nei e taea e au te

whakarerekē,

te kaha ki te whakarerekē i ngā mea ka taea e

au,

me te mātauranga e mōhio ai au he aha te aha

Reprinted with permission NZ General Service Board of Alcoholics Anonymous ©

Contents

Board Chair Welcome to Conference	4
Conference Voting 2022	6
Spiritual Goals for Conference	7
Presentation 1- Annual Accounts, Budget, and Reserve Fund	8
Summary Of Delegates Meeting	10

Delegates' Reports

Area One	11
Area Two	13
Area Three	15
Area Four	17
Area Five	19
Area Six	21
Area Seven	22
Area Eight	25
Area Nine	27
Workshop 1- Dreaming Big	28
Workshop 2- Alateen	30
Workshop 3- Abundance-Clear Communication Throughout the Fellowship	32
Presentation 2- Literature	37
Presentation 3- Technology	39
Presentation 4- PO Survey Results & Phone Update	41
Workshop 4- Public Outreach	42
Workshop 5- Legacies in Leadership	44
Goals and Themes	45
Traditional Approval	45
Motions and Trials	46

Outgoing Sharing's

Executive Budget Chairperson- Sam M	47
Area 2 Delegate – Jess H	49
Area 3 Delegate – Jason T	50
Area 6 Delegate – Karen J-C	52
Area 7 Delegate – Robyn D	54
Area 8 Delegate – Susan B	55

Board Reports

NZAGSB Chairperson	56
NZAGSB Treasurer (to 31 st March 2022)	59
Budget 1 st April 2022 to 31 st March 2023	66
Audit Report	68
Public Outreach	74
Alateen	76
IAGSM Report	77

Committee Reports

AA Convention	78
Conference	85
Executive Budget/NZAGSO	86
Literature	89
Conference Members 2022- Board Members	91
Conference Members 2022 – Area Delegates	92

Thursday

The Conference was opened with everyone joining in the Serenity Prayer and a warm welcome from the Conference Chair who explained how she saw the significance of the Compass and Dreaming Big. One of the delegates was then asked to share his thoughts and why he suggested the Compass as our Graphic for Dreaming Big.

Conference members were introduced to their Buddies who will support them during the Conference. Members discussed the Spiritual Goals of Conference with their Buddies then came back to the group with their thoughts and insights.

Members then enjoyed a meal together. After dinner, our new members met for orientation with the Board Chair. As Delegates had been regularly meeting virtually, the Delegates had already chosen their two topics to discuss at Conference. The Delegates still met face to face for a discussion.

The two topics this year were:

1. What is attractive about service?
2. How can Conference Approved Literature (CAL) help our communication?





Friday

Board Chair Welcome to Conference

Julie Wilson

Board Chair Welcome to 2022 Conference

Welcome to the 52nd New Zealand Al-Anon Service Conference, my name is Julie W and I have the privilege of spending the next three days “Dreaming Big” as we serve and fellowship together. A special welcome to new Delegate, Jill from Area 9, and Marianne as an observer for Area 6. Di from Area 4 is unfortunately in isolation plus Karen, Area 6 Delegate and Jess, Area 2 Delegate have also sent in their apologies. We will miss their participation. I think we are all very grateful that we are able to meet in person after so much disruption, restrictions and unpredictably over the last year. I personally recognise the sacrifices that many of our members in service are dealing with, while still participating, encouraging and supporting others keeping our primary purpose alive. I wish to extend a big thank you and appreciation to the Board for their resourcefulness in sharing the Board roles ensuring New Zealand Al-Anon continues to function both in fellowship and service.

In ‘Dreaming Big’ let us focus not only on the possibilities for growth of members and increase in members doing service but revealing our collective visions and discovering our untapped potential. Let us look forward, removing barriers, venturing beyond the challenges of the past as we uncover new opportunities for growth within ourselves and throughout our fellowship.

Al-Anon's Tradition Two states "For our group purpose there is but one authority - a loving God as He may express Himself in our group conscience. Our leaders are but trusted servants - they do not govern."

NZASC makes the group conscience available and effective for all Al-Anon. It is the practical means by which the group conscience can speak; it is the voice of Al-Anon and the guarantee that our services shall continue to carry on under all conditions.

NZASC protects Al-Anon and Alateen against a service breakdown; it makes for unity and enables our fellowship to act as a whole upon important matters. This makes it the principal guarantor of Al-Anon and Alateens harmony and survival.

Our Higher Power has brought each of us here on our own journey. When we combine the experience, strength and hope that we have grown to believe in, we become a powerful force, that together, we can overcome the obstacles that is keeping Al-Anon's true potential from going forward and being recognised as a valuable source of help for so many suffering from the disease of alcoholism.

We are here together as representatives of Al-Anon at different stages of service with an abundance of knowledge and an

Everybody, Somebody, Anybody, Nobody

A team had four members called **Everybody**, **Somebody**, **Anybody**, and **Nobody**. There was an important job to be done. **Everyone** was sure that **Somebody** would do it. **Anybody** could have done it, but **Nobody** did it. **Somebody** got angry about that because it was **Everybody's** job. **Everybody** thought **Anybody** could do it.

Nobody realized that's **Everybody's** job. **Everybody** wouldn't do it. It ended up that **Everybody** blamed **Somebody** when **Nobody** did what **Anybody** could have done.

opportunity to listen, share ideas and opinions with each other. Here the Area Delegates and the NZAGSB members provide guidance to the fellowship in service matters brought to its attention.

“Dreaming Big” reminds me of the saying “the world is your oyster”.

We know how hard it is to open an oyster shell without getting cut, but once it is opened it is special and there is a chance there may be a pearl in it. So, let’s see how many oysters we can crack open and find the pearls of wisdom to take us forward into the future.

Sincerely yours in service and fellowship

Julie W

NZAGSB Chair

Conference Voting 2022

NZASC Voting Procedure

Quoting the New Zealand Al-Anon - Alateen Service Handbook 2020 (page 100)

- ▲ The Conference Chairperson will explain the voting procedure at the beginning of NZASC.
- ▲ All Area Delegates have voice and vote.
- ▲ NZAGSB will choose by ballot NZAGSB members to a number not more than half of the number of Area Delegates and those NZAGSB members chosen will have voice and vote. Other NZAGSB members not so chosen will have voice but no vote.
- ▲ NZAGSB members balloted out at one NZASC automatically become eligible to vote at the following NZASC, the remainder are then balloted.
- ▲ Warranty Three: That all decisions be reached by discussion vote and whenever possible by unanimity, i.e. unanimity is two-thirds (2/3rds) of those members voting.
- ▲ A suggested voting procedure is by written ballot for personnel and by show of hands for principles.

2022 Eligible members with voice and vote:

- ▲ All 6 Delegates present.
- ▲ The three voting Board members are: Tracy B, Paula B and Marguerite B
- ▲ Host and observers in attendance have voice and no vote. They may make announcements and comments related to the position they hold.

Spiritual Goals for Conference

Why have goals for the Conference?

Having simple and clear goals that are mutually agreed upon creates a commitment from the participants, providing focus, commonality and accountability. Our Board acts as custodian of the Twelve Traditions and our Conference is the principal guarantor of Al-Anon and Alateen's harmony and survival. We are guided by the Traditions and Concepts of Service in our service work. The idea is that the goals would support and reinforce these foundations and the purpose of the Conference. They would be reminders of the spiritual nature of our organisation.

These particular goals

Focus on the spiritual aspect of our Conference encourages us to take responsibility for the partnership relationship of the members of the Conference and our personal conduct. This goal supports practicing the aspects of Knowledge-Based Decision-Making, open communication between leadership and membership, dialogue before deliberation, all decision-makers having common access to full information and existing in a culture of trust plus our practice of presuming goodwill.

Spiritual Goal 1

"That the spiritual tone of the Conference will prevail through mutual respect and acceptable conduct of its members."

Spiritual Goal 2

"Conference members will understand the purpose of Conference, the relationships within Conference and be able to articulate Conference decisions."

Spiritual Goal 3

"Knowing that our Higher Power is present in the expression of our group conscience, and we will presume goodwill."

The above Spiritual Goals for Conference were mutually agreed upon by all in attendance and all confirmed to upholding them throughout Conference.

Presentation 1

Annual Accounts, Budget and Reserve Fund

Liz A-S

Liz started her presentation with a bit of accounting fun and a couple of videos. This was followed with Accounting Bingo to play throughout the session with chocolate frogs as prizes.

INCOME STATEMENT (PROFIT AND LOSS)

INCOME

How did we get to make our income this year?

We received \$64k personal and area donations.

We budgeted for \$51k of donations.

Literature profit increased slightly on last year.

Interest earned decreased slightly.

PROFIT AND LOSS

Tradition 7 states “We are fully self-supporting through our own contributions”

We budgeted last year based on Group donations of \$54k.

How do we get this figure.

As in previous years, we have set the budget with the hope of receiving \$1.70 per person per week.

Please don't consider it as dues or fees – it is an educated guess at what we might expect so we can form the budget and continue to plan for providing services.

Also don't think that \$1.70 per person is all it takes to run GSO!

Group registrations analysis on a yearly basis gives us our best information – so thanks!

Online contributions – where do yours go?

We received \$64,727 in Group and Personal donations combined.

Areas contributed 77% of the total.

Personal donations contributed 22%

Birthday Club contributed 1%

EXPENSES

Budget expenses were \$76k and we came in at \$62k which is still considerably up from our cheaper Covid lockdown/virtual year, but under budget.

Most things increased except printing (due to not producing The Messenger)

We made a profit of \$18,874. Woo-hoo!

THE AUDIT

Usually at this time of year, I would be reporting that the accounts have been audited BUT.....we had an issue. Last year, we had to change auditors due to the previous person retiring and we had an accountant review our books. This year, we have discovered that a review is not enough. We need to have a Certified Public Accountant (CPA) audit our books as stated in our Handbook.

So why are you telling us this, Liz?

First things first. I am continuing to find an appropriate person to audit our books for a reasonable amount (prices vary wildly).

The process we used last year is an acceptable way to tick the boxes, but it is not what the Fellowship asks for in the Handbook.

I have been talking to the AA Board Treasurer and their GSO Treasurer to research what they do and how they report to their fellows as they are a similar entity to Al-Anon. It turns out their Board does it the old way, costing between \$3-6k, and our GSO does the new Simple Tier 4 reporting. I will continue to research and talk and get information over the coming months and we can have a discussion about our requirements in the future.

BALANCE SHEET

We have \$157,071 cash in the bank.
Our Assets are \$5,272.
Our Liabilities are \$550.
We have \$165,000 equity.
Our balance sheet looks healthy.

Motion#1. "That the 2021-2022 annual financial accounts be accepted as presented temporarily and confirmed when they have been officially reviewed." Carried

BUDGET

Income

This year, we have set our budget at \$50'789. Our membership is declining according to Group registrations, meaning our budget contracts every year.

Though we have money now, we are still asking for your donations and holding appeals to ensure that we are sustainable in the future. We expect to make a little more on our term deposits this year as interest rates increase.

Expenses

This year we have added:

Board In-Reach \$1200.

Bumped up the Public Outreach budget to \$12'000. We are dreaming big and using the Spiritual principle of abundance when deciding how to best use the fellowship's resources.

Tradition 5 – To help friends and families of Alcoholics. Attraction of new members to the fellowship is vital.

Motion#2: "That the 2022-2023 annual budget be accepted" Carried

RESERVE FUND – AMPLE RESERVE

What is it?

The World Service Office (WSO) Service Manual tells us their Reserve Fund is set up to:

1. Assure continuation of essential services in the event of substantial decline in income.
2. To cover costs of special products which could not be financed from normal sources of income.

G-41 suggests One year's operation costs.

We have \$157k of Ample Reserve and our operating costs are about \$75k per year giving us TWO years reserve.

As part of our fore-mentioned In-reach day, the Board discussed the Ample Reserve at length.

We talked about special projects and sustainability and using this fund to upgrade the offices of GSO and increase the Public Outreach (P.O.) budget.

As Treasurer, I will continue to monitor the Ample Reserve and the Board will continue to discuss it.

Summary of Delegates Meeting

Delegates Questions

Historically the purpose of this session was for the Delegates to pick two areas of concern and bring them to the Conference. Traditionally the questions were discussed at a meeting on Thursday night of Conference and brought to Conference. This year Delegates have been meeting throughout the year virtually and presented their two questions in time to be included in the Agenda so that everyone has had time to bring their suggestions to Conference. We had an open floor for comments which were put on the white board. These are listed below. Unfortunately, we had limited time to expand on the lists, but they will be a great list for discussion back in our Areas. Next year it is suggested we allow a whole half day for Delegates to present updates and answer questions on their reports and have more time to spend on the two questions presented.

What is attractive about service?

- ❖ Fun. Fellowship and friendships formed.
- ❖ Strong examples of service.
- ❖ Gifts and skills received, e.g., public speaking.
- ❖ Belonging.
- ❖ Enhanced connect with HP
- ❖ Personal growth – self-esteem, self-worth.
- ❖ Opportunities to learn.
- ❖ Younger members – enthusiasm about service.
- ❖ Increase confidence through encouragement from sponsors and other members.
- ❖ Self-development of mental health.
- ❖ Seeing people grow.
- ❖ Support systems in the groups.
- ❖ Recognising your own potential.
- ❖ Service keeps us young, new things to do, memory etc.
- ❖ Connection to structure.
- ❖ Support from fellowship in tough times. Seeing courage and growth.
- ❖ Confidence to share my knowledge.

How can CAL help our Communication?

- ❖ Follow path of communication (structure) in NZ handbook.
- ❖ Aware of communication duties.
- ❖ Dominance – 3 obstacles to success in handbook.
- ❖ Personal group and Area inventories.
- ❖ Book Studies.
- ❖ Using Concepts in literature, relationship to real life. (Reaching for Personal Freedom)
- ❖ Display of literature at events leads to communication.
- ❖ Use CAL for sponsoring other members.
- ❖ Ask for guidance from HP.
- ❖ Bookmarks are quick to look at and easy for communication.
- ❖ Turn “Dreaming Big” into ACTION.

Delegates Reports

Area One – Lucy A

Area: Area 1 covers from Oamaru south taking in Dunedin, Queenstown, Gore, Mataura and Invercargill. In total 10 AFG meetings, all with Group Representatives.

One Queenstown meeting has closed and the Alexandra meeting is now a full-time registered Zoom meeting.

There are three approved Al-Anon Members Involved in Alateen Service (AMIAS) waiting for meetings. This is my second year, second term as the Area 1 Delegate.

Assemblies: Not many because of Covid19.

Dunedin (Aug), Queenstown (Nov), AA Southern Area Assembly on Zoom (Nov – Invercargill), Area 1 Business Meeting on Zoom (March).

Wanaka AA Southern Area Assembly called off. Very disappointing.

Events: I was not able to attend the Rotorua Convention on Zoom in January. The Cutting Edge Public Outreach Event to be held in Dunedin was cancelled.

Groups' Visits: I have visited all 10 groups in Area 1 which covers a large geographical area.

Many of the groups host shared speaker meetings with AA participation, movie nights, open meetings, fund-raising nights.

Area 1 hosted a trial Book Study weekend in September at Edendale, called Edenvue Camp. We studied "How Al-Anon Works" and it was a great success. We are hoping for the same event with a changed date (March) has already taken place.

Our famous Area 1 Serenity Weekend at Pounawea in October had to be cancelled last year.

Public Outreach: Area 1 had a Public Outreach Co-ordinator, and we were very proud of filling this Service Role in our area but unfortunately, because of ill health, the Co-ordinator had to resign in March. It was my goal for last year to have a Public Outreach Co-ordinator in our area, so we did get a year with one.

It has taken a huge amount of encouragement, but each Area 1 meeting is trying very hard to organise their own Public Outreach. One group is investigating a permanent Al-Anon billboard with council's approval, another has the "In a Bottle" poster everywhere, another a permanent advert in a local paper together with an Invercargill meeting placing a pull-up banner at the Southern Institute of Technology.

Highlights: The Edenvue Book Study Camp in September 2021 was wonderful. We learnt so much about our wonderful programme. We had so much fun with fellowship and laughter and we were so grateful that we were able to have it at all after the effects of Covid19.

Mataura AFG hosted their monthly Movie Night until the end of 2021 but unfortunately, this has not been able to continue into 2022.

I have been really delighted with the new one year old meeting on Friday nights in Invercargill. It is a strong group of mainly young, new members who are enthusiastic and beginning to step into Service Roles. I'm hopeful that one of these members will be filling out a Board profile form as I certainly have been encouraging them to do so.

Another highlight for me is the great Area 1 Assemblies we have, at the moment only being a Business Meeting on Zoom, but very well run and a pleasure to be a part of.

Concerns: The age-old “Step up to Service” trials that we are all having. We are trying our hardest in Area 1 but as we all know, this has been on-going for some time and doesn’t seem to be improving. Concerned also that no one is stepping up to take on the Regional Board Member's position in the South. As an Area, we are continually promoting this as a great commitment to Service. Perhaps we are not consulting with our Higher Power enough.

Thanks for reading and listening.

Love in Al-Anon Service

Lucy

Update and Comments

- ▲ Nine meetings in Area one.
- ▲ Invercargill Monday night closed.
- ▲ One lone member
- ▲ Second term as Delegate – landline no longer in use.
- ▲ The mentioned March camp was cancelled – due to Covid
- ▲ Public Outreach – No coordinator until 14th May when a new person was appointed.
- ▲ All service positions now filled except for Alternate Area Delegate.
- ▲ Last Assembly on 14th May with 17 members attending, 14 got Covid.
- ▲ Orientation day at Southland Institution of Technology had an Al Anon/Al-Ateen table with students’ stall. Two people came to an Al Anon Family Groups meeting from this and were offered an Alateen meeting but chose the Al Anon meeting. Three AMIAS were involved with this.
- ▲ Electronic meeting World Service Office (WSO) registered
- ▲ Area one Committee meets monthly on WhatsApp

Area Two – Jessica H

Area Two covers from Kaikoura through Canterbury region down to Timaru.

Groups: We have seven groups in Area two, meetings are held from Tuesday through to Friday night. We have 5 Group Reps, We have two on-line meetings 1 on Friday night and Sunday morning. I am seeing more members on the online meetings. Some of our groups who are small are being creative, they will sit in the park and meet. We have some non-vaccinated members who have found it hard, in saying this so have the vaccinated members. I have offered to the Group reps to have a conscience meeting, discuss openly but be kind as i believe everyone has a right to fellowship. This has come around as most of the venues have requested Vaccinated only members. Online meetings have been the go-to for a lot of our members.

Highlights: Lois birthday was celebrated by one of the groups having a movie night, where other members were invited to watch the movie. When love is not enough which was played outside on a big screen television. Members bought popcorn and treats to enjoy for all. 59th Annual AA Convention with Al-anon and Alateen participation. This was so good, full of recovery and being able to connect. A lot of hard work went into this successful event, thank you to all the members .and groups who worked long and hard.

Public Outreach: Area two has not been able to fill this position. Groups are doing their own Public Outreach, however in the current climate of Covid19 it has taken a fall. Members are reaching out to one another within their groups, to give support to each other. Two groups have Banners outside their meeting places. Phone calls, texting, and group chats Area 2 would send pamphlets into the courthouse, Doctors surgeries and hospitals, this has stopped due to the Pandemic. Some Supermarkets have allowed some pamphlets to be displayed on their notice boards before full lockdown in August.

Area Assemblies: Area 2 has 4 Assemblies We have been struggling to get members to attend. Group Reps attendance and the Alternate Group Rep attendance has been difficult and sometimes we just are having one GR and one Alt GR as the forum to vote. I ring or I send a note to the Timaru group regularly, however I have not managed to visit. Area 2 did a skit at one of our Assemblies "In Janes Head". We had so many laughs it was welcomed by all who attended, and their acting skills were great, good recovery.

Reflection: Area 2 has struggled this year despite what is going on around us. We have lost some members and we have gained a few new ones Area 2 has a new committee with a new Chair, Treasurer and Secretary. Communication has been somewhat slow in getting things discussed and done We are getting there. I have suggested to them to get a Service Sponsor who will be able to help them in their roles

2 committee members who have been in the fellowship for 6 to 8 years of recovery and one member who has been in recovery for 2 years. Only one has started at ground level. We have talked about this at assemblies; however, we have had no takers.

Conclusion: The year that has passed has come with highs and lows, in recovery I have learnt to take one day at a time, Having the fellowship has saved me from myself. I need to learn to reach out more when I need to.

Regards Jess

Update and Comments

- ▲ *Jess was unable to attend Conference*
- ▲ *A board member has been in touch to support Jess in the absence of a Southern Regional Board Member (SRBM).*
- ▲ *Area 2 is struggling immensely.*
- ▲ *The Area two Chair has resigned and there is communication issues. Jess has stepped into the chair role.*
- ▲ *There are 3 groups in Christchurch City, but a total of 7 in the area.*
- ▲ *Area one Delegate has been supporting Jess.*

Area Three – Jason T

Area 3: Area Three covers the lower North Island south of Levin, across to the Wairarapa, down to Wellington.

Groups: We have 11 Groups: Many Voices One Journey, Lower Hutt Strength and Hope, Principles Above Personalities (Step 11 Meditation), Paths to Recovery, Courage to Change, Kapiti Wednesday, Wainuiomata AFG, Steps by the Sea, Saturday Serenity, Rocket Recovery Speaker Meeting and Al-Anon Works – Paraparaumu.

Highlights: The inaugural Group Representatives Boot Camp was held on the 25th July from 11-3pm. It was a service session covering the fundamentals involved with the role of Group Rep. It was well attended by 11 GRs, Alternate GRs and potential GRs. There were fun presentations, workshops, role playing games with a shared potluck lunch on a beautiful sunny day. Since the Boot Camp, there have been three new GRs voted in.

In November, Rocket Recovery Speaker AFG Meeting hosted a month of men's panels called 'Brovenber' to hear the male minority voice.

In December, Principles Above Personalities AFG hosted an event called Al-Afest to help boost recovery for the holiday season. There were 13 sessions hosted by different members across Area 3 and \$205.50 was raised for NZAGSO.

The 2022 virtual AA Convention was well attended by Area 3 members. I chaired a workshop on Conflict Resolution and the Area 3 chairperson chaired a sharing meeting.

We participated with AA on the Central AA Area Assembly (CAA) on the 3rd July in Palmerston North.

The November CAA in Inglewood New Plymouth was cancelled due to COVID, with only an AA business meeting going ahead virtually. We were not invited to the January CAA.

A studious Area 3 member highlighted to me (and I passed on to our Board representative) that some World Service Office literature corrections have not been corrected in our banners and handbook in New Zealand.

Public Outreach: In November, our Public Outreach Co-ordinator resigned, and an interim co-ordinator has been appointed but not active yet.

There was a public meeting planned for September, but this was cancelled due to COVID restrictions.

A Survey was sent to all groups to help better qualify Public Outreach activities. Nine out of 11 responded to two questions: a) How did you find out about Al-Anon Family Groups (AFG)? and b) How do you think newcomers would find out about AFG? In summary, about 1 in 3 (34%) of the members who participated in the survey found out about AFG through a friend or family member. About 1 in 5 (19%) of existing members found out through a treatment provider such as a counsellor or psychologist or from another 12 Step Programme such as A.A. To the second question, most said that they would find out the same way as they did – through a recommendation from a friend or family, followed closely by another 12 Step Programme and Google.

Area Assemblies: The Assemblies have had high Group Representative attendance.

Each assembly has a workshop on a topic decided by the Area Committee to make our assemblies attractive to more group members. The March Area Assembly was the first full hybrid event with 31 total attendees. For the workshop, we celebrated Lois Wilson's birthday by watching a documentary World Service Office made available for rental, followed by a quiz. A cake was made to celebrate for those who were there in person. It was reported to be a very successful hybrid experience.

The GRs meeting with the Area Delegate and Alternate Area Delegate is held 5-6 weeks before the

Assembly which has been very well attended and has helped with good attendance numbers in the Assemblies. This meeting has also been vital in encouraging and supporting our new GRs and Alternate GRs.

Group concerns: Three of our 11 GRs are moving away from the Area with each of those having an alternate GR already in place. Four GRs have sought help with group issues covering business meetings, minority voice, virtual meeting versus face to face meetings and GR's responsibilities. It has been very encouraging to see GRs reaching out for help, applying spiritual principles and using Conference Approved Literature to find solutions to group problems.

Summary: The experience and background of our Area Chairperson has been helping the Area grow with new initiatives like conducting the first Area Assembly survey which encouraged all groups to provide feedback and suggestions to improve participation and value from our Assemblies. The absence of a Central Regional Board Member continues to be a challenge, most recently it was unfortunate to see a breakdown in the service structure with the electronic meetings survey from the Board going directly to the Group Reps, circumnavigating our service structure. This meant I was unable to support the GRs in understanding the background and the importance of their responses. We continue to have a lot of new GRs and Committee Members, our area focus will be on nurturing their growth and experience in service so that they are well supported, encouraged to participate, to be good leaders and to strive towards the AFG ideals of being a vital and forward reaching fellowship.

Jason T.

Update and Comments

- ▲ *No Public Outreach coordinator in the area at present.*
- ▲ *The secretary is likely moving out of the Area.*
- ▲ *An Archives person was appointed but has since resigned.*
- ▲ *Four Group Reps from 11 Groups have resigned. Two of the new GR's are new members.*
- ▲ *There is a boot camp scheduled for 9th October. This covers basic training, with good guidance, fundamentals, support role playing, chair role play and have fun. Eleven attended and Three GRs came out of the last boot camp.*
- ▲ *No AMIAS or Al-Ateen groups.*
- ▲ *Three or four new members with good sponsors are looking to do service.*
- ▲ *Haven't done an inventory but have sent out a survey around the Area to gather information.*
- ▲ *Brovember is a virtual speaker group meeting for men every Sunday in November. About seven or eight attending. Three from overseas.*

Area Four – Dianne

Area: Area Four stretches from Gisborne to Dannevirke.

Groups: There are two Al-Anon groups operating within Area Four:

- Hastings Al-Anon Family Group
- Napier Al-Anon Family Group

The Gisborne group has disbanded. There are no Alateen groups within Area Four.

2021-22 Year in summary: Both Hastings and Napier Groups have kept their meetings going through this last year during the COVID-19 pandemic.

The Napier AFG venue requires vaccine passes which has resulted in the loss of some regular members. This has been challenging due to the small numbers attending this group, on average 2 or 3 per meeting. The Hastings AFG venue does not require vaccine passes and they remain a strong group with on average 10 people attending each meeting. They also stay connected socially via WhatsApp.

Public Outreach: Area Four has a banner which is shared between the two groups. Our plan to purchase a second banner has been challenging but we will continue to move forward with this purchase. Area Four has a Public Outreach person to support the groups but focuses on the groups being responsible for their own public outreach. Both groups have a person filling a Public Outreach service role within the group. Area Four had considered purchasing two flags for kerbside placement at meeting venues. Due to funds within the Area, the purchase of these has been re-delegated back to the individual groups.

Area Assemblies: Area Four has held Assemblies in July 2021, November 2021 and March 2022. These have moved from being on a Saturday to being part of the Host Group's usual meeting time and venue. This has proved successful with members attending and both groups getting to know each other better.

Concerns within groups or areas: Both groups and Area Four are struggling to fill Service positions. Napier AFG has declining regular attendee numbers.

Both groups ask regularly for members to volunteer for Service positions, as does the Area. During meetings the roles are explained so that members are aware of what is involved and reassured that there is also support from others.

Discontinuation of cheques by banks across New Zealand was a challenge last year. Solutions used: Area Four and Napier AFG have both moved onto online banking with Westpac. Both accounts require two authorisers for payments and there are multiple members who have authorisation and administration rights to ensure sustainability and access to our finances should some members be away. Area Four has an email address (alanonarea4@gmail.com) available to all Area Four Committee members to avoid use of personal emails for Al-Anon service and hence maintain anonymity, if they so wish.

Area Four documentation has been scanned into Google Drive. This is where cashbook, bank statements, Assembly information and Committee meeting minutes are stored, which enables Area Four committee members to access all information and emails.

Conference Matters Arising: Area Four has no matters arising from the previous Conference.

AA Convention with Al-Anon participation: Area Four members were unable to join the local AA Convention with Al-Anon participation, but it was promoted by both groups.

Year in Brief: Area Four has survived another year of the COVID-19 pandemic and the challenges it creates, while maintaining meetings each week to ensure we are there for those in the community seeking the Serenity that Al-Anon provides.

Di (Dianne)

Update and Comments

- ▲ Sincere Apologies for not making Conference. She was really looking forward to attending Conference.
- ▲ At present researching banners to obtain one for each group.

Area Five – Claire O’C

Area 5: covers Taranaki, Whanganui and Manawatu.

Groups: Our Hawera group of two has disbanded so we now have four groups: Palmerston North Thursday AFG, Wanganui Steps and Slogans AFG, New Plymouth Hope AFG and New Plymouth/Ngāmotu Growth and Recovery AFG. We also have two Lone Members, one in Hawera and one in Levin.

Highlights: I want to say “Survival” during this time of the Covid Pandemic. All our groups have GRs. The Area Committee in the desire to attract Newcomers to Service appointed an Acting Chairperson and we appear to have this position covered with someone new to Area Service opening up a GR position that has since been covered.

Public Outreach:

New Plymouth/Ngāmotu Growth and Recovery AFG have connected with the New Zealand Police in our community to have Al-Anon set up on their Awhi app. It has taken time to set up a common blurb for when we are given a new contact, a common email address for this connection and now we are all set to go. It would appear that police resources are stretched and we are waiting for the final action to be taken by them. Hopefully I will have some statistics to share at New Zealand Al-Anon Service Conference (NZASC).

Each group takes its own responsibility for having posters up, pamphlets delivered, media ads.

Area Assemblies:

Following the sharing from Area 3 Delegate at NZASC, I now have a Zoom meeting with the GRs 6 weeks prior to an Assembly. The following week, the Area Committee have a Zoom meeting with information gathered from the GRs shared as the basis for our next Assembly topics.

AA and Al-Anon Convention was held in Palmerston North on 3rd July 2021 with great support from Area 3.

Our next Assembly was hosted by Hawera AFG on 9th October 2021 with a workshop on Public Outreach provided by Area 3 Public Outreach Co-ordinator. Many thanks for that.

AA Central Area Assembly with Al-Anon participation on 6th November 2021 in Inglewood was reduced to a Zoom business meeting for AA. An email was sent from me as a formal withdrawal of Al-Anon to that non event.

Our next Area Assembly will be on 26th March 2022 hosted by New Plymouth/Ngāmotu Growth and Recovery AFG. Group Reps indicated online assembly would be preferred with Covid 19 Pandemic reaching its peak. We have a series of Zoom meetings planned for the day.

As per my last report, the Area discussed rotating our Assemblies again rather than staying at one venue and rotation was voted for.

Group Concerns:

The usual concerns regarding retaining members and attracting new ones who stay. If we didn’t know better, we would think there is very little alcoholism in our community.

Summary:

Our groups keep meeting and supporting each other. We look for opportunities to increase membership. We are using our Slogans and Programme to help us cope with these uncertain times with Serenity and Love.

Clare

Updates and Comments

- ▲ *Three months for Public Outreach person and then that person resigned.*
- ▲ *Two loners.*
- ▲ *No AMIAS, no Alateen meetings.*
- ▲ *Treasurer is non communicative.*
- ▲ *Only 27 members in the Area.*
- ▲ *Questions re police connection. How did this come about and the APP, is this nationwide or a community thing?*

Wanted the police to hand out cards – met with a police member, and found out that every incident they attend they aim to put in touch with a support person, the police informed them of the App. They ask if the people would like support. The Area created an email address-Help and hope for family and friends of alcoholics. The police send an email with details to the email address. This gives instant access to Al-Anon. Nothing has come into the email yet.

The APP will be national wide with a new name.

A sheet with safe and sensible guidelines has been created by the Area for when emails come in.

Area Six – Karen JC

Area:

Area Six stretches from South of Auckland, Coromandel to Turangi.

Groups:

We currently have 4 active groups:

Tauranga Monday Night AFG	Monday 7.00pm
Waihi AFG	Wednesday 10.45am
Rotorua Geyserland AFG	Thursday 7.30pm
Tamahere Hamilton Sunday AFG	Sunday 7.30pm
Hamilton Courage to Change AFG	By Request

Lone Members:

Tokoroa and Whitianga

Alateen:

We do not currently hold Alateen meetings.

We have 2 current Al-Anon Members involved in Alateen Service (AMIAS) and were able to offer an Alateen meeting at the AA Northern Area Assembly in Cambridge last July. Three youth attended 1 of the 2 meetings available.

Highlights:

Our participation in the AA Northern Area Assembly in July was a highlight for me. The welcome I received and the respect for Al-Anon was evident at every meeting. We were also able to offer Alateen which was a blessing.

The 59th AA Convention with Al-Anon participation was to be held in Rotorua in January but unfortunately due to Covid this was moved to an online event. Before that decision was made, the event was coming along well and I was excited by the opportunity to be a small part of the team. There were members booked to attend from all over New Zealand and I look forward to a time where we can all meet for fellowship in person again.

Public Outreach:

Area 6 has not participated in any public outreach over the past year. Our PO on the Area committee resigned, and we have been unable to find anyone willing to step into this role.

Area Assemblies:

Area 6 struggles with face to face and online Area Assemblies. There are members not able to meet face to face and members who cannot meet via online. Added to this, we have poor attendance generally. Our October Assembly was deferred due to Covid and not enough people to hold it online. Our March meeting did not have a quorum.

Group concerns:

Some groups have been continuing to meet during the past year either face to face, online or hybrid meetings. All groups have complied with guidelines from premises in regard to Covid protocols. Waihi AFG was unable to meet due to their venue unavailability during tight restriction periods.

Yours in Service

Karen JC

Updates and Comments

- ▲ *It is hard to fill service positions at Area and group.*
- ▲ *Having discussions to be absorbed into neighbouring Areas and is this a viable solution.*
- ▲ *Marianne has attended conference as an observer for Area six.*

Area Seven – Robyn D

Area: Area Seven covers from the Bombay Hills south of Auckland to the south side of Dominion Road in central Auckland.

Groups: We now have 9 groups, one of which supports an Alateen meeting. Intergroup moved online in Aug 2021 and will remain online until June 2022 with further planning discussion at the May 22 assembly.

Alateen: Our Alateen co-ordinator, along with our 7 Al-Anon Members Involved in Alateen Service (AMIAS) have worked hard to become ready for Alateen in Area 7.

Sunday Sharing Alateen (7pm Sundays) has continued quietly, going online in August 2021 and returning in February 2022 to face to face meetings, only to go online again soon after.

The co-ordinator is working alongside others to attract Alateen. In 2022, she will work with the Public Outreach Co-ordinator and Public Outreach within groups to come up with a way forward, such as with the posters' project or a possible pop-up Alateen meeting.

The Alateen co-ordinator has requested area 7 action on groups screensharing the World Service Office (WSO) Alateen poster during meetings. The Alateen posters have been added to the Highlights Editor's Monthly Professionals e-mail out, which has resulted in some newcomers to the Alateen meetings over the last three months.

An AMIAS member spoke with an in-school counsellor about Alateen, also sharing with them the Alateen poster.

The Alateen co-ordinator has worked with General Service Office (GSO) to create a small **Alateen Literature Pack** and an **Alateen Online Survival Guide Booklet**. The purpose was so the information was close to hand and easy to screenshare. It provides the Steps, Traditions, and potential topics for the Alateen meetings.

An **AMIAS Application and Renewal Process Chart** has been put together and has been given to the national Alateen co-ordinator for further review. Area 7 AMIAS supported the three Alateen meetings at the Convention and helped to grow the experience of AMIAS from other areas.

Highlights: As an Area, in this very challenging time we have buzzed. So many things have been happening and everyone has just got on with it. Challenges have been addressed and solutions found. Many area 7 members had a very busy holiday break providing recovery options to many. The recent AA Convention with Al-Anon and Alateen participation was well supported by Area 7 members both at Committee level and member attendance. We attempted to have Al-Anon merchandise for sale online for the first time and Al-Anon/Alateen literature could be purchased via a link to GSO.

Groups' activities: We now have only 9 groups, all with Grs. Many of the groups have adapted quickly to the shifting sands of last year's challenges, moving swiftly back to the online format in August. One of Area Seven's southern groups started. meeting online in August, with great group participation in the learning process together with the willingness and enthusiasm of one of its members. They are now back to meeting face to face with two members attending the recent online convention. Most recently, the Area 7 groups have been discussing returning to Face to Face meetings. There have been varying outcomes on how their meetings will continue and in what form.

Further group and area discussion was had with the recent survey sent out by the board about electronic meetings, as to whether our electronic meetings can register as part of the area/GSO or to continue as WSO meetings. We look forward to hearing the outcome of that survey.

Two groups have had a go at hybrid meetings with one continuing. I understand they are now starting to encourage other members to learn and participate in the technical roles required to provide hybrid options as currently two members are doing this service role.

The group GRs have done an outstanding job with encouraging group members to step up into service roles within the group with many groups rolling over service roles over this last year. The newcomers meeting plans are currently on hold with further group discussion planned.

First steps Pukekohe and City Luncheon have closed.

Public outreach: Our Public Outreach Co-ordinator has been busy since commencing her role. We are now having monthly online public outreach meetings, in which the public outreach person for each group is invited to attend. This is a great opportunity to participate in public outreach while remaining supported by fellow Al-Anon members. We now have established a P.O. Email address so members who are emailing organisations do not need to use their own personal email address.

There is a P.O. spreadsheet of all the tasks that are being rolled out around the area.

Work on notice boards in central Auckland continues, with the idea of expanding out to the east and south Auckland areas. "Neighbourly" has been used in central Auckland by a member. The Citizens Advice Bureau, Te Kete Hauora Wellness Service Directory and Te Pou, ethnic liaison communications are P.O. options considered, however not started as yet.

There is an opportunity to reach out to family and friends of people participating in the Auckland Mission detox program. Another pop-up meeting has been discussed, although currently on hold due to not physically meeting in rooms.

Area Assemblies: Area 7 continues to work together to encourage and support members into service roles across the groups and up into the Area Committee.

Our Area Assemblies have continued online over this last year, with August 2021 being our last face to face assembly. We had 8 of the 9 Group Representatives turn up to the last assembly. While many of our service roles have been filled, it has been a challenge to have GRs present at the Area Assemblies. With early departures in August last year, we were unable to vote as we did not have a quorum. This has been a process and slowly we are reasoning things out with each other and adapting to a new format that is inclusive. We are also encouraging the attendance of area members with pre-access to group and committee reports. Our tech savvy members are assisting the not-so-tech-savvy members.

We have managed to fill the Alternative Secretary role however, we currently require a Phone Co-ordinator.

Concerns: Adapting to on-line meetings and stepping up to chair or provide technical support for a meeting has caused a strain on members who do facilitate this service. Many of the members who do service work at Group level are also involved in service work at Area or Board level.

Intergroup has become an online meeting for the moment, with the challenges of Group members stepping up to participating in this service. We are having more and more members attending this online meeting from around the country making it a larger meeting to chair/tech. The service roles of this meeting are on a rotational roster and with the decrease in Group numbers, this puts further strain on Groups doing service.

The availability and cost of venues is becoming more difficult.

Unfortunately, there has been no one from Area 7 who has stepped forward for the Northern Regional Board Member (NRBM) role.

Robyn D

Updates and Comments

- ▲ People are slow to come back to re-starting face-to-face meetings.
- ▲ One group has had a successful hybrid meeting for two months so far. They have a face-to-face meeting running alongside of a virtual meeting. They share a GR etc. The other hybrid group fell over.
- ▲ One group possibly does not have a GR
- ▲ Having Public Outreach virtual meetings monthly for 6 months. Quarterly meetings planned for next 6 months.
- ▲ 2/3rds of the groups have a Public Outreach coordinators, but these do not seem to attend meetings.
- ▲ Public Outreach plans include Billboards on community notice board in central Auckland, Doctors initiative kicking off with emails etc, pop up meeting taskforce researching options. City mission added to useful links on the professional list.
- ▲ Working on having a Al-Anon/Alateen meeting at same time as an AA meeting. The venue is difficult to find.
- ▲ A discussion was held at the last Assembly re progression planning.

Area Eight – Susan B

Area: Area 8 encompasses the area of Auckland west of Dominion Road and the rest of the North Island from the Auckland Harbour Bridge to Cape Reinga.

Groups: There are twelve Al-Anon groups and two Alateen groups registered with NZGSO.

Alateen: There are twelve approved Al-Anon Members Involved in Alateen Service (AMIAS). No face-to-face Alateen meetings are operating at the moment.

Pre Covid 19, Browns Bay Alateen met in council rooms where vaccine passes are now required. The sponsor group (Browns Bay) cannot provide AMIAS as they are unable to use the council venue.

No teens have attended Red Beach Trust Alateen for at least two years and there have been no enquiries about that meeting.

The online Alateen meeting has not yet commenced.

Highlights: The AA Area Assembly with Al-Anon participation held via Zoom in November 2021 was a great success with incredible recovery stories shared throughout the day.

Our monthly Intergroup Speakers meeting temporarily continuing via Zoom has recently included speakers (and attendees) from around New Zealand and Australia.

Our Serenity Weekend cancelled last August has been rebooked for June 3-5, 2022 and already has 19 members registered.

Public Outreach: Sadly, the February 'Big Gay Out' was cancelled due to Covid restrictions.

We have been willing, but not able, to carry out any face-to-face Public Outreach activities. However, our idea of using 'Mediboards' was passed on to the National Public Outreach Co-ordinator for consideration as a nationwide venture.

Area Assemblies: Four assemblies per year in February, May, August, and November (mostly held via Zoom) with good participation from members. I meet with the GRs for 30 minutes prior to each Assembly to discuss issues and share information.

It is encouraging that most groups have active GRs at the moment.

Area concerns: One group asked for assistance with the issue of 'dominance' at their meetings. I worked with the GR and attended some of the group's business meetings during 2021 to answer questions and give guidance.

Several members of our Area 8 committee will be stepping down in December this year and so far, there has not been much willingness to fill these upcoming vacant positions.

One group has been meeting outside their venue under a covered area (with permission) to include all members wanting to attend. They are searching for a new indoor venue.

Despite the obvious challenges presented by the pandemic, Area 8 has continued to function well due to the dedication and flexibility of members who kept meetings going, no matter what obstacles stood in the way. Most groups have returned to meeting in person, with two groups trialling hybrid meetings.

My grateful thanks to the 'technical wizards' in the fellowship, who have patiently taught many of us to use new skills and gain confidence in using electronic platforms, so we could continue to participate in all things Al-Anon!

Susan B

Updates and Comments

- ▲ *The Serenity weekend went very well with great fundraising.*
- ▲ *A large billboard erected in West Auckland that we can take turns with other users.*
- ▲ *Have a great Public Outreach person.*
- ▲ *The Chairperson is rolling off with Alt. Delegate hopefully stepping up.*
- ▲ *Will make contact with Higher Ground to set up another support meeting*
- ▲ *Two AMIAS*
- ▲ *Helensville meeting very small.*
- ▲ *Alateen in Browns Bay closed because no sponsor group or meeting rooms.*
- ▲ *Kerikeri Al-Anon meeting closed after 6 months with no attendance despite a hugh amount of Public Outreach*
- ▲ *Area 8 Alateen started a virtual meeting on Sunday nights but no attendance yet. A committed group of 6 AMIAS. This is a 6-month trial until December.*

Area Nine – Jill K

Area: Area 9 stretches from Haast to Karamea on the West Coast and across the top of the South Island including Blenheim, Nelson, Motueka and Golden Bay.

Groups: Hokitika, Greymouth, Golden Bay, Nelson Monday, Richmond Wednesday, Nelson Friday Noon, Blenheim

Loners: Golden Bay one, Motueka one, Reefton two, Haast one.

Highlights: Covid rules challenged us to welcome all people who reached out to us. Each group has chosen how to manage in different ways e.g. on line meetings, changing meeting places etc.

Public Outreach: Each group has provided Public Outreach in their ways of choice.

For example advertising in local publications, writing on radio advertisement, presenting to a group of Victim Support co-ordinators, donating books to the local Women's refuge.

At area assemblies, each group includes their P.O. activities in their report.

A recent anonymous survey was sent to all Grs. Members were asked how they found out about Al-Anon Family Groups and how long they have been attending. The results at the next Assembly will guide us further with our P.O. activities.

Area Assemblies: Attendance increased thanks to the trial change of the format which started last year. Following a group survey, we are trialling having all the business related meetings on the Saturday and a sharing meeting on the Sunday followed by lunch and farewells.

Fundraising at Assemblies includes a bring and buy and grocery raffle.

Coming up event is the Southern AA Area Assembly with Al-Anon participation on June 24 to June 26 at Teapot Valley near Nelson.

I have requested from GSO current literature to display and sell.

Concerns: We need to have guidance on how to attract more members to assemblies and how to attract more people into positions of service overall. Also how to have more fun!!!

Jill K

Area 9 Delegate

Updates and Comments

- ▲ *The Assembly was delayed due to Covid. We had 20 people in attendance*
- ▲ *The Assembly was very positive about the Survey and trial about how to run the Assemblies in the future. This will be voted on at the end of year Assembly.*
- ▲ *Public Outreach position is vacant.*
- ▲ *New Literature person and new books have been purchased.*
- ▲ *One of our groups donated second handbooks to the local Women's Refuge.*

Workshop 1

Dreaming Big

Sam/Lucy

“Let's collectively focus on the possibilities for growth, revealing our potential throughout our world Al Anon while keeping our primary purpose in the fore front. Perhaps each Conference member was Dreaming Big when her or she said 'yes' to serve in the capacity in this vital role within our links of service. You are all visionaries in your own right as proven by your willingness, commitment and resolve to serve our fellowship during this Conference where the outcome o our conversations is of utmost importance.”

Rosie M, Trustee of the Board WSO

Sam M and Lucy A performed a skit where one was very pessimistic, and one was very enthusiastic and an optimist. The enthusiast eventually changes the pessimist to believe we can dream big and achieve those Dreams.

Putting Dreams into Action.

A Delegate was interview about any Dreams that she may have had had and how she made them a reality.

“She left Conference 2021, with the idea that it would be wonderful to have all service positions filled in her Area, particular the Public Outreach Coordinator role. She made it a priority to discuss inspire and encourage members into service. His resulted in a member outing herself forward for the PO position. All was well for a few months until the new PO Coordinator became ill and had to resign. At the next Area Assembly nominations were asked for the now vacant position. A recently returned member was attending and volunteered and was elected. A Higher Power at work.”

EG. Group Dream – Increase membership, service, sponsorship, and public awareness.

Action: Role modelling delight in service.
Use Assembly Workshop and Delegate Report.
Have a newcomer coordinator to welcome newcomers, get number and send a text and follow up to keep communication and connection going.

Group Dreams from the workshop

- ✓ Use social media more to increase awareness of Al-Anon - e.g. Painted rocks with Al-Anon website, Facebook or Instagram. Rocks could have hash tags etc.
- ✓ Investigate the Police App (Awhi App but name is changing)
- ✓ Encourage everyone that PO is everyone's responsibility
- ✓ Advertise in local papers.
- ✓ Approach Council, businesses, farmers etc for a permanent Al-Anon sign to be erected/placed.

Area Dreams from the Workshop

- ✓ Do a boot camp in each Area before Conference 2023. E.g. Area GR's boot camp. Give yourself a time, 3 months ahead and book a venue. Get help from your committee and do a flyer and send to all groups in the Area.
- ✓ Service starts with the groups and the newcomer. If they get involved, we have a river going through service.
- ✓ Reunify the region with 3 Areas working together.
- ✓ Sharing the vision of having AI-Anon/Alateen alongside all AA meetings.
- ✓ Inspire others by sharing value of having an AI-Anon family
- ✓ Taking members to other meetings to support the region.
- ✓ Share information and fellowship.
- ✓ Use virtual meetings to connect and discuss ideas.
- ✓ Create a new service position of tech person.

Whole of NZ Dream

- ✓ AFG as a household name in NZ.
- ✓ Encourage members to take part in talkback shows. Use social media without compromising anonymity.
- ✓ Talk to AA and find out how they do their media and get their message out there.
- ✓ Help members to be open to share in everyday life by having resources and examples of dialogue available to help them.
- ✓ Have AFG on TV. Shine TV have a recovery session that could be approached.
- ✓ Repeat the Phantom Campaign.
- ✓ Media release after a documentary e.g. Patty Gower on TV3.
- ✓ Fundraiser for advert for a purpose and have money to create something really great.
- ✓ Create a graphics animated video.
- ✓ Get everyone involved and enthusiastic.

Little Billy put in an appearance and the Conference sung a dreaming big song composed and led by Lucy A

Workshop 2

Alateen

Paula/Robyn

We started out with a showing a 'bombing' of the word Alateen with a 'rap' attached previously used on the old NZ website advertising Alateen in the early 2000s.

We were then shown that the website has some cool downloadable posters on the World Service Office website.

The Purpose of Alateen is for young people to come together to share their experience strength and hope with each other, discuss their difficulties, learn effective ways to cope with their problems, encourage one another, help each other understand the Principles of the Al-Anon program.

An awesome video was shown of Paula interviewing 5 Alateen members. This was very good and gave us an insight of Alateen from the teenagers' point of view. It would be awesome if we can have permission to show this at our Area Assemblies.

Alateen is about working together. Lets keep Alateen going, growing and glowing. Alateen and Al Anon together we can make it fun, healthy and fun.

A hilarious skit followed about an Alateen meeting where a mum wanted to attend her daughters first meeting. It was explained how Alateen run their own meeting (AMIAS are there for safety not to run the meeting) and how it is a safe place for them to talk about what is going on in their lives. Mum was gently escorted out and suggested to go to an Al-Anon meeting next door. Among those attending were Footloose, Jayden and Betsy and they were a challenge.

Al Anon meetings must always and at all times comply with the National Alateen Minimum Safety & Behavioural requirements and with any applicable area Alateen minimum safety requirements.

Relevant information for Alateen is found in the following Literature.

- ✓ Al Anon Alateen World Service Manual
- ✓ NZ Alateen Handbook
- ✓ Alateen Service E Manual
- ✓ Alateen Safety Guidelines
- ✓ AMIAS application flow chart
- ✓ AMIAS police vetting request and consent forms.

For groups to sponsor an Alateen meeting they must follow what is laid out in these documents. Note: No Al-Anon member may be involved in Alateen service unless they have been approved as an AMIAS. They must go through the AMIAS process for their area.

- ✓ Alateen meetings must have two group sponsors (AMIAS) at all times.
- ✓ Each Alateen group sponsor must be currently approved AMIAS and be an active member – working and committed to their own program and working on their own recovery.
- ✓ Alateen members should be encouraged to accept individual responsibility for their own actions and to be aware that, through their actions they set an example for Alateen as a whole.
- ✓ Alateen should be encouraged to keep reasonably good order among themselves and establish their own group meeting behavioural requirements. (Usually by a group inventory). Rough

housing, fighting, the use of alcohol or drugs, bullying, emotional abuse, physical threats overt or covert sexual conduct should be discouraged.

Who can apply to be an AMIAS

An Al-Anon member who is at least 21 years of age and have an interest in helping Alateen groups. This person must be currently an active member of Al-Anon and working and committed to their own program and working on their own recovery.

How do I apply to become an AMIAS

Download the electronic form of the website and fill in. The group interviews the member, and then has a discussion about the suitability of the applicant and votes. (Each area has a different vote percentage Area 7 must have 100% in favour) If approved by the Group then it is taken to the Area Assembly for acceptance. The applicant then fills out the police vetting form. The members needs to be approved by their group annually but not do the police vetting form annually.

Starting an Alateen group

There has been an Alateen Information zip file provided to all Delegates.

Results of Group work on how to support Alateen

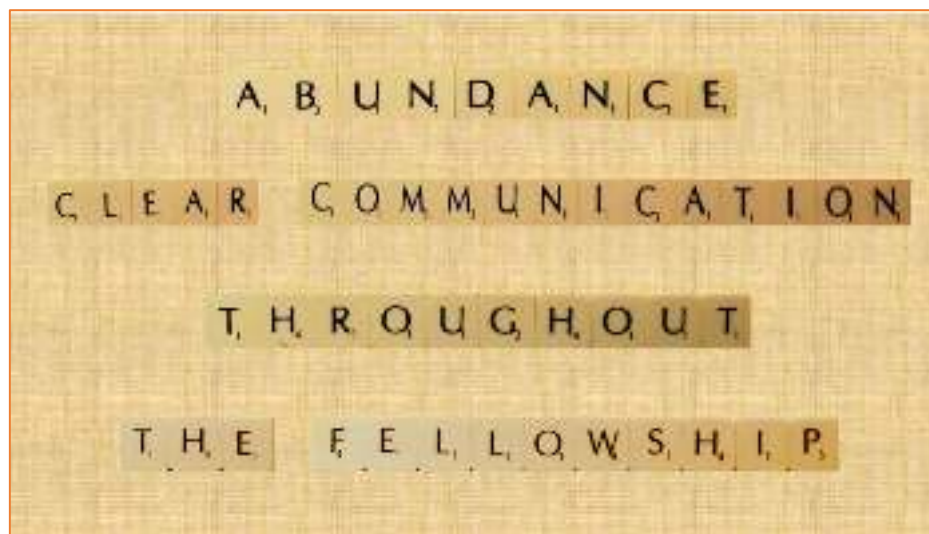
ACTIONS

- ✓ Encourage awareness. Explain what AMIAS are and do. Shoulder tap people. Having Al-Anon meetings at the same time and venue as AA. At Conventions make people aware of 2 rooms.
- ✓ Keep on reminding Al-Anon members that their children and teens can go to Alateen. School councillors and school staff are a place to introduce the idea of Alateen.
- ✓ Request to use the video that was presented at Conference as encouragement for others to join.
- ✓ Have an AMIAS boot camp and orientation.
- ✓ All Groups to have an Alateen coordinator.
- ✓ Use the free Alateen Literature on the WSO website.
- ✓ Have an area Alateen budget to support a new Alateen group.

Workshop 3

Abundance-Clear Communication Throughout the Fellowship

Julie



What is Communication?

- Act of giving information
- Information message
- Means of exchanging messages between places
- Exchange of information
- Correspondence
- Dissemination of facts
- Connection
- Contact
- Conversation
- Message
- News
- Report

Barriers to communication

- First impression is awkward
- Not listening
- Criticism – pre-judgement
- Hostility and contempt
- Ignoring body language
- Disinterest
- Lack of transparency and trust
- Cultural differences
- Physical
- Emotional
- Language – use of acronyms
- Distractions and other priorities
- Inclusiveness
- Technology abilities
- Don't understand what is said
- Misinterpretation

Let's Talk Electronic Meetings

- In 2020 over 200 new registered going upwards to 386 in 2021
- Consisting of 223 online with 163 by phone
- Held in many languages
- WSO supported them with email and links to basic newcomer information, licenses to quote CAL online, improve website meetings list, and more ...
- They did not have representation within the AI-Anon service structure
- The Electronic Meeting Work Group (EMWG) were tasked to proceed with the following ideas

Electronic Meeting Work Group (EMWG)

15. MOTION was made, seconded, and carried for the Electronic Meeting Work Group to proceed with the following ideas:

- 15.1 Per prior discussions, permanent electronic meetings becoming AI-Anon Family Groups.
- 15.2 Per prior discussions, an Area serving groups which meet electronically being created and added to the WSC to provide support and representation to AFGs Meeting Electronically that choose to be a part of that Area.
- 15.3 The option for AFGs meeting electronically choosing the Area/GSO/emerging structure where they want to register and through which they want to have representation. These groups would be registered as a part of the chosen Area the same as face-to-face groups in the chosen Area.
- 15.4 The AFGs meeting electronically language(s) supported would be determined by the service structure with which they registered. (unanimous) *2021 WSC Summary page 32*

Motion 15.3

Contemplating what has been learned, and considering the independent nature of the international structures, EMWG did not feel comfortable making recommendations regarding 15.3 other than to **suggest** that:

- Any decisions related to registering AI-Anon Family Groups which meet electronically with General Service Offices (GSOs) involve thoughtful dialogue and conversation with these entities.
- EMWG would recommend such changes be undertaken as trials to allow for adequate consideration of consequences and impacts for GSOs and AI-Anon Family Groups which meet electronically.
- Any AI-Anon Family Groups which meet electronically registering with the WSC Structure or GSO consider and make informed decisions regarding not only language, service, and Seventh Tradition commitment but also which service manual it intends to follow to conduct its meetings. *2021 WSC Summary page 33*

2021 World Service Conference

These motions are to make changes to the World Service handbook and the Policy Digest

MOTION #6 – (87 yes, 2 no, 0 abstentions, 1 void) – CARRIED

- To amend the text throughout the “World Service Handbook” section of the 2018-2021 Al-Anon/Alateen Service Manual (P-24/27) version two (2) as identified in the track changes document provided.

The Handbook changes will remove references limiting the formation of an Area to geographical boundaries, allowing the formation of a non-geographical Area.

MOTION #7 – (88 yes, 0 no, 0 abstentions, 2 void) – CARRIED

- To amend pages 88-89 of the “Digest of Al-Anon and Alateen Policies” section of the 2018-2021 Al-Anon/Alateen Service Manual (P-24/27) version two (2) to remove the portion titled “Electronic Meetings,” including its text entirely.

The Policy Digest change is to remove the entire section titled “Electronic Meetings”. This removes the restriction on these meetings being Al-Anon Groups.

2021 WSC Summary page 78

Electronic Only Meetings

- Al-Anon Family Groups which permanently meet only electronically must register with a WSC Area OR a GSO provided the WSC Area or the GSO is willing to register and service them

The WSC includes the newly accepted Global Electronic Area

- Electronic Groups registered with WSO may choose to leave the Global Electronic Area and opt to be registered with a different WSC Area or with a GSO if the Global Electronic Area and the other WSC Area or the GSO agree – they can only be registered in one

Temporary and Hybrid Meetings

- WSC Areas/GSOs can now register hybrid groups without violating Policy
- Groups which are registered with NZAGSO and which were meeting face-to-face but choose to add provision of an electronic platform for those who cannot or do not wish to attend in person (becoming hybrid groups) are NOT required to be reregistered with NZAGSO
- Groups which are registered with NZAGSO and which provide an electronic platform (whether as an electronic meeting or a hybrid meeting) must supply NZAGSO with an electronic link which will be added to their listing on the NZ website

What this Means for NZ

NZ can accept the option to have NZAGSO register permanent electronic groups

Suggested motions:

- That NZASC accepts the World Service Conference policy of registering electronic meetings as Al-Anon Family Groups
- That NZAGSO accepts registrations of permanent electronic groups for a one year trial

Considering the Traditions

Tradition 1 – Common welfare for all members/groups is to be preserved

Tradition 2 – Higher Power is invited into groups discussion and decision making

Tradition 3 – Membership stays inclusive with no other affiliation, relatives gathering together for mutual aid may call themselves an Al-Anon Family Group

Tradition 4 – Groups decide for themselves unless their decision affects another group or Al-Anon or AA as a whole

Tradition 5 – Ensure each Al-Anon Family Group has the same purpose

Tradition 6 – Do not lend our name to any specific electronic platform

Tradition 7 – Every group ought to remain self supporting, financially and through service positions

Tradition 8 – It is possible to pay for a tech person to assist but not to do Twelfth Step work

Tradition 9 – A committee or Thought Force may assist with research and information gathering

Tradition 10 – Ensure members in service are aware of the boundaries around the service role they are doing and the Handbook/Manual being used

Tradition 11 – Be aware and preserve members anonymity in the online environment

Tradition 12 – Avoid dominance and personality conflicts by adhering to Concept 12's spiritual foundations contained in the General Warranties

Considering the Concepts

Concept 1 – The WSC on behalf of all Al-Anon Family Groups in US & Canada and Puerto Rico accepts registration of electronic groups

Concept 2 – NZ Al-Anon Family Groups have delegated complete administrative and operational authority to the Conference

Concept 3 – The Conference makes effective leadership possible when making informed decisions

Concept 4 – A decision made at the Conference is participation in action

Concept 5 – All Conference members have an opportunity to be heard

Concept 6 – Conference acknowledges the NZAGSB's responsibility to bring issues to the Conference

Concept 7 – Conference ensures decisions do not contradict the Traditions

Concept 8 – The NZAGSB delegates authority when/where required to action Conference decisions

Concept 9 – The NZAGSB assumes the primary leadership for the changes decided by the Conference

Concept 10 – Any action required by the NZAGSB, NZAGSO and Areas needs to be specific

Concept 11 – The Budget Executive Committee is guided by the NZAGSB

Concept 12 – Ensure Al-Anon’s spiritual principles are adhered to:

Warranties: Observe the spirit of the Traditions

1. Ensure sufficient operating funds
2. Avoid unqualified authority
3. Make decisions by vote, discussion and unanimity
4. Place principles above personalities
5. Remain democratic in thought and action

Considering the Conclusion from the Survey of Electronic Meetings occurring in New Zealand

- The survey was sent to 20 temporary electronic meetings with 13 responses
- Likely to be 2 or 3 temporary groups that will stay fully electronic
- Others will go back to face-to-face or hybrid
- Their preference is to be registered with GSO
- Their preference is to stay in their current geographical Area
- A separate Area may be possible if after a 1 year trial there are enough electronic groups to make this a viable option and together they propose a new Area to be formed at the NZASC
- The survey was sent to 4 WSO registered electronic meetings with NZ Current Mailing Addresses (CMAs)
- Of the 4 current electronic groups registered with WSO one may request a change to be registered with NZAGSO
- The other 3 will stay with the WSC Global Electronic Area and have elected GRs

Al-Anon Family Groups which permanently meet only electronically must register with a WSC Area OR a GSO provided the WSC Area or the GSO is willing to register and service them.

After consideration of the points and conference floor discussion the following motions were carried.

Motions:

“That NZASC accepts the World Service Conference policy of registering electronic meetings as Al-Anon Family Groups.”

“That NZAGSO accepts registrations of permanent electronic groups for a one year trial.”

Explanation of Acronyms			
WSO	World Service Office	GSO	General Service Office
EMWG	Electronic Meeting Work Group	US	United States
CAL	Conference Approved Literature	NZAGSO	New Zealand Al-Anon General Service Office
WSC	World Service Conference	NZASC	New Zealand Al-Anon Service Conference
AFGs	Al-Anon Family Groups	CMA	Current Mailing Address

Presentation 2

Literature

Kirsten/Chris H

The Conference voted for Chris to sit in on the meeting.

It has been 2 years since the last draft of the handbook. A lot of work has gone into this new edition. Over 1000 individual edits in the handbook with all guidelines now included. Plus a very thorough edit. The different styles and fonts are now tidied up.

The lines down the side indicate where the changes have been made and the Te Reo version of the Serenity Prayer is now included.

There are live online links in the website digital version of the handbook. The hard copy is now ring bound which is more user friendly.

Any changes to Literature go through the Literature Committee then through the Board and then on to Conference to be voted on.

Chris and Arnold have both stepped down from the literature committee and the Conference thanked them for their work on reviewing and updating the Handbook and new links for the fillable forms.

Also, a big thank you to Kirsten for all her hard work.

Kirsten W presented the 3 motions for the Conference to approve the proposed changes in Literature that the committee have been working on during the past years:

MOTION 1:

That NZASC 2022 approves the proposed fillable forms as presented in draft form to NAASC 2022 being:

- ✓ AMIS profile form.
- ✓ NZAGSB general member profile form.
- ✓ NZAGSB Regional Board Member profile form.
- ✓ NZAGSB selected committee profile form.
- ✓ TEAM event request form.
- ✓

This was passed by unanimous vote.

MOTION 2:

That NZASC 2022 approves the proposed NZ Al-Anon – Alateen Service Handbook 2022 as presented in draft form to NZASC 2022 but subjected to required amendments to insert hyperlinks to the approved fillable forms.

This was passed by unanimous vote.

MOTION 3:

That NZASC 2022 approves that the KN-7 is now obsolete and that all reference to it should be removed from NZAFG literature records including from the NZAFG website.

This was passed by unanimous vote.

Presentation 3

Technology

Jason/Jill

Technology is becoming a part of our recovery programme. The resources readily available for all members are The NZ Website www.al-anon.org.nz The WSO Website www.al-anon.org and the Mobile App.

This session covered two different levels of skills around technology.

Jill hated technology and was anxious about the whole idea, but acknowledged that her cellphone has been a lifesaver. She shared that when she got this assignment she went to anger very quickly around tech, how did her HP know? It was a lesson on letting go. Jason gave her homework, and she went onto the website and pretended she was a newcomer, Jason taught her how to do screen shots and she could use the graphics available, she also read the conference reports available online as well. She joined an inter group meeting online and filled in the quiz to see if she belonged.

Jill suggested we need a tech sponsor especially around electronic meeting.

On the WSO website Jill found an online tour of the office and what information this website had to offer. She had to register with a password to access the WSO site but this made her feel safe.

Jason works in technology and shared that when he was a new member he started with a pile of books. Now technology opens up so much more especially with the WSO website, our NZ website and The mobile App. He is also excited to see the suggestion of a new Technology service position suggested for groups.

Jason spoke of the Manuals, guidelines, blogs, free downloads, Public Outreach material, videos WSC summaries, and resources for professionals that were available to all of us on the WSO Al-Anon website. He shared *"The more I use it the more I learn"*.

The Al-Anon website is there and easily accessible for all of us.

Mobile App guide – How to find it.

Search www.al-anon.org

Under "members" choose members resources or use the search field.

Under mobile App – mobile App guide and all the information is there.

What is it?

- ✓ A platform for electronic meetings
- ✓ A way to connect with your Al-Anon family in private chats
- ✓ A place to create and update a digital Al-Anon journey
- ✓ A place to stay informed on the latest information from the World Service Office (WSO)
- ✓ Works on Mobile and Tablet (IOS & Android)

What it is not?

It's not a face-to-face meeting list.

Tech Coordinator

The 2022-2025 Al-Anon/Alateen Service Manual is available to download to your PC and mobile from <https://al-anon.org/pdf/P2427.pdf> This is searchable and a great tool to have. On page 60 there is a new group position of Tech Coordinator.

WhatsApp

This is just one of many messaging platforms. Albeit a large one. Some others are Viber, Telegram, WeChat and Facebook Messenger and Signal. Telegram and Signal being the most secure. WhatsApp requires you to have a mobile with a number and registered and the App installed. It uses an administrator for security who is usually the person who sets up the group. The Group needs to be clear on its purpose. You can turn off the alerts and block people if they become annoying. It can also be linked to your PC for ease of use.

It's a good idea to google (or use your preferred search engine) WhatsApp on your device.

Tradition 4: Each group should be autonomous, except in matters affecting another group or Al-Anon or AA as a whole.

Please remember to refer to online meetings as electronic meetings as Zoom etc are companies and if we use their names we are endorsing that company. Also calling the messaging platforms electronic platforms/communications etc instead of WhatsApp etc

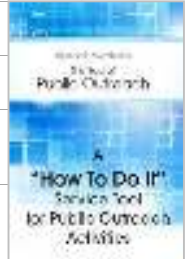
Presentation 4:

PO Survey Results & Phone Update

Tracy B

This is what we discovered:

We participate in PO:	Yes 3	No 1	No answer 0
We have an Area PO committee:	Yes 1	No 3	No answer 0
I have read the WSO PO online tool: P-90	Yes 2	No 1	No answer 1
The Best of Public Outreach:			
I encourage others to read and use	Yes 1	No 2	No answer 1
The Best of Public Outreach:			



Our most recent PO as an Area was:	
<ul style="list-style-type: none"> ▲ Purchase of Banner ▲ SIT Information Day ▲ AA Central Assembly ▲ The Doctor's Initiative 	<ul style="list-style-type: none"> ▲ Big Gay Out ▲ Printing 300 bottle
It was a success because:	
<ul style="list-style-type: none"> ▲ Increase Public Awareness ▲ Many students came to the table resulting in 2 new members ▲ Good visibility and awareness 	<ul style="list-style-type: none"> ▲ Practiced attraction in the form of painted rocks which drew interest and questions from the public

My favourite PO tool is:	
<ul style="list-style-type: none"> ▲ Pamphlets and Banners ▲ Road sign Pull-up banner 	<ul style="list-style-type: none"> ▲ AA Cooperation (Tradition 6)

How many groups in my Area are using the NZ road sign and bottle image PO tools?					
a) some		2 Areas	b) none		1
c) all		1 Area	d) what are they?		0
How are they using them?					
<ul style="list-style-type: none">▲ Roadside Banners▲ Signs at Assemblies▲ Signs at meeting venues▲ Outdoor large canvas sign			<ul style="list-style-type: none">▲ Pull up Banners▲ Community flyers▲ Pull off tabs▲ Pull-up Banner at SIT, AA Assemblies		

Using 'The Best of Public Outreach' what idea would you most like to work on for your next Area PO?	
<ul style="list-style-type: none"> ▲ Advertise in local papers 	<ul style="list-style-type: none"> ▲ AFG participation at AA Assemblies and Conferences

The most successful PO I have ever seen in my Area was:	
<ul style="list-style-type: none"> ▲ Article in free Newspaper ▲ AI – Anon sign on my car with 0508 number on it 	<ul style="list-style-type: none"> ▲ Encouraging AFG participation at AA Assemblies and Conferences
It was a success because:	
<ul style="list-style-type: none"> ▲ How I came to find out about AFG ▲ My car is out in the community, people ask questions 	<ul style="list-style-type: none"> ▲ Carrying the message to the AA fellowship and their friends and families is very effective.

Workshop 4:

Public Outreach – Tracy/Susan

Skit - Star Wars-Episode Zero: 'Return of the Agenda Topic'

The rebel Alliance meeting of Al-Anon Family Groups, aboard the trusty Millennium Falcon, sat down to get an informed group conscience without triggering an intergalactic conflict.

We learnt that using Al-Anon Literature and Legacies, we can resolve conflicts and the minority is always listened to.



Copies of this skit were available to take back to the Areas

What's going to happen with Public Outreach moving forward?

The 3 things to focus on in this workshop were:

- **Street Poster Campaign by Phantom Billboard Stickers**

During lockdown, these were cancelled but this year, Al-Anon was able to have 83 A0 and 10 A1 posters displayed in 15 areas from Albany in the north to Invercargill in the south. Timing from mid-May for 2 weeks, possibly longer. Posters were placed in car parks, on walls and bollards etc... The total cost was \$3541.08 + GST.

- **Advertising Campaign**

Brainstorming ads to go into community papers:

Group #1:

Put a spin on the Tui Beer ad - Yeah Nah. e.g. Think you can live with a heavy OR binge drinker, Yeah Nah. Try Al-Anon Family Groups.

Suggested using: NZ terms e.g. Hubby, the Bros, the Mrs. Also use Te Reo e.g. Kai, Whare

Is your household's budget affected by the booze?

No food, plenty of booze? Does this affect you?

Empty fridge, full recycling bin? Is this your place?

Group#2:

Are you concerned with someone's drinking? There's hope and help in Al-Anon.

Does someone's drinking cause you concern? There's hope and help in Al-Anon.

Does problem drinking affect your family? Find support in Al-Anon and Alateen.

Add the website and have the advertisement in a bright colour to stand out on the page.

Group#3:

This group turned their suggestions into a rap song.

Someone's drinking messing with your thinking?

Someone else's drinking stealing your wellbeing?

Has a drinker put you in a stinker?

Has a drunk put you in a funk?

Are you trying to control someone's alcohol?

Does the beer put you in fear?

- **Animated video using children in the bottle**

This is "Dreaming Big", but very achievable in the future to produce our own. In the meantime, there are videos and a rap song available on the website under Public Outreach tools (posters, signs, etc...)

These videos can be used by groups and Areas in the community. Eg: Medical centres, banks etc...

The dream is to have **"Al-Anon as a household name."**

Tracy B, National Public Outreach Coordinator.



Workshop 5:

Legacies in Leadership

Clare O'C/Jason T

Overnight, Clare O'C and Jason T put together an awesome skit with a Star Wars theme.

There was laughter throughout this workshop and lots of fun. There were many Legacies used in this skit to solve a problem within an Area.

Tradition 1: *Our common welfare should come first, personal progress for the greatest number depends upon unity.*

Concept 4: *Participation is the key to harmony.*

Concept 5: *The Rights of Appeal and Petition protect minorities and assure that they be heard.*

Concept 10: *Service responsibility is balanced by carefully defined service authority and double-headed management is avoided.*

Step 10: *Continued to take personal inventory and when we were wrong promptly admitted it.*

Step 3: *Made a decision to turn our will and our lives over to the care of God as we understood Him.*

Step 11: *Sought through prayer and meditation to improve our conscious contact with God as we understood Him, praying only for knowledge of His will for us and the power to carry that out.*

After the skit, two groups were sent off for 30 mins to create a skit incorporating the Legacies of the programme and using the NZ Al-Anon-Alateen Handbook 2022 as a guide.

Group 1 – The three obstacles to Al-Anon.

This skit dealt with an issue of dominance by a tardy Group Rep. They called their Area Delegate, and she came to visit after calling her service sponsor. Legacies used were:

Concept 10: *Service responsibility is balanced by carefully defined service authority and double-headed management is avoided.*

Concept 1: *The ultimate responsibility and authority for Al-Anon world services belongs to the Al-Anon groups.*

Concept 3: *The right of Decision makes effective leadership possible.*

Warranty 3: *That all decisions be reached by discussion, vote, and whenever possible, by unanimity.*

Group 2 – Persuading a member to step up to service.

The Area Committee invited a member to their meeting to encourage her to step up in Service and become the new Chairperson. Legacies used were:

Concept 9: *Good personal leadership at all service levels is a necessity. In the field of world service, the Board of Trustees assumes the primary leadership.*

Concept 4: *Participation is the key to harmony.*

Concept 2: *The Al-Anon Family Groups have delegated complete administrative and operational authority to their Conference and its service arms.*

Concept 3: *The Right of Decision makes effective leadership possible.*

Warranty 3: *That all decisions be reached by discussion, vote, and whenever possible, by unanimity.*

Goals and Themes

NZASC Theme 2023

“Moving Forward with Unity, Courage and Perseverance”

This is the Theme / Topic chosen for the NZ Al-Anon Service Conference in June 2023.

NZASC Goal 2022/2023

“Being fully self-supporting”

This is the Goal which conference members will take from the 2022 NZASC as a guide for service until the next conference.

AA Convention Theme 2023

“Happy, Joyous and Free”

This is the Theme / Topic chosen for the Al-Anon Programme at the 60th AA Convention with Al-Anon/Alateen participation on 20-22 January 2023 in Christchurch. (The AA Theme is also ‘Happy, Joyous and Free’).

Traditional Approval

The NZAGSB elects its own successors with nominees subject to the approval of NZASC. Traditional approval is the procedure which the Board presents to the Conference the nominees for successors to the Board for approval by vote.

The NZAGSB selects nominations for new Board members. Nominees for Regional Board Members are selected by a nominating committee at Conference from a list of candidates put forward by Areas in a region.

At the Conference Board nominations and the Regional Board Members nominations are presented for an expression of traditional approval. Traditional approval gives expression to the principles in Concepts One, Three, Six, Seven and Ten.

In summary, the traditional approval vote acknowledges the ultimate authority of the groups through their Delegates and demonstrates the oversight of the Board and General Service Office while leaving them free to carry out their responsibilities while they are functioning adequately.

After Conference has approved the nominees, the Board formally makes the appointments at the NZAGSB Annual Meeting which follows Conference.

Board Chair – Tracy B	AA Convention Chair – Jill K
Alt Board Chair - VACANT	Public outreach coordinator – VACANT
General Secretary - VACANT	Literature Chair – Kirsten W
Treasurer – Liz A-S	Editorial Chair – VACANT
NRBM – VACANT	IAGSM 1 – Julie W
CRBM – VACANT	IAGSM 2 – Liz A-S
SRBM – VACANT	Alateen Coordinator – Paula B
Conference Chair – Marguerite B	National Website Coordinator – Tracy B
Executive Budget Chair - VACANT	National Archivist - VACANT

Motion #10:

“That the NZAGSC give Traditional Approval for roles presented by the NZAGSB.” **CARRIED**

Motions and Trials

NZASC 2022 Motions

- Motion 1. That the 2022-2023 annual budget be accepted.
- Motion 2. That the 2021-2022 annual financial accounts be accepted as presented temporarily and confirmed when they have been officially reviewed.
- Motion 3. That NZASC accepts the World Service Conference policy of registering electronic meetings as Al-Anon Family Groups.
- Motion 4. That NZAGSO accepts registrations of permanent electronic groups for a one year trial.
- Motion 5. That NZASC 2022 approves the proposed fillable forms as presented in draft form to NZASC being:
- AMIAS profile form
 - NZAGSB general member profile form
 - NZAGSB Regional Board Member profile form
 - NZAGSB selected committee profile form
 - TEAM event request form
- Motion 6. That NZASC approves the proposed NZ Al-Anon–Alateen Service Handbook 2022 as presented in draft form to NZASC 2022 but subject to required amendments to insert hyperlinks to the approved fillable forms.
- Motion 7. That NZASC 2022 approves that the KN-17 is now obsolete and that all reference to it should be removed from NZAFG literature records including from the NZAFG website.
- Motion 8. That the previous motion number 2 be rescinded.
- Motion 9. That the 2021-2022 annual financial accounts be accepted as presented.
- Motion 10. That the NZASC give Traditional Approval for roles presented by the NZAGSB

Outgoing Sharing's Executive Budget Chairperson

Sam M

Well, I have always disliked endings and goodbyes as I cry and get messy. The last time I said goodbye to Conference I was speaking very much from my head and not my heart. It was soulless. I am so grateful to have another opportunity to say goodbye properly.

I first attended Conference early on in recovery as a scribe. I was intimidated by all these people with so much recovery under their belts, serving at this level. I knew then I wanted to be part of it. I was scared at my first few Conferences as a delegate - by year 3 I looked forward to Conference and catching up with everyone, realizing that my report wasn't going to be ripped to shreds and I would not be shamed.

I had about a year off from service at national level after being delegate for 5 years and then got back into service when I was asked to join the Exec Budget committee. I really wanted to be the Chair, as I felt like I needed a specific role to be effective. I was lucky to get the opportunity.

When I reflect on it, I can see how much I have changed in my role and in my recovery. I have made many mistakes along the way. Part of the role of Exec Budget Chair is to oversee the office manager, NZ Al-Anon's only paid employee. When I first started the then Office Manager resigned. I struggled not to take it personally. And then finding the new one when the other people involved in the selection and recruitment process were out of the country was stressful. Of course it all worked out as it usually does in service and the drama was all in my head.

Some of the things that have happened during my 4 years as Exec. Budget Chair have included dealing with all the impacts Covid has had on the Office Manager in her role, remote working, the opening and closing of the office, the additional health and safety policies being put in place, making a bid for a budget for office improvements and then helping the office manager implement them, supporting the Office Manager's changes to rationalize the group annual records updates. Our committee meetings are all online now, so now we can have members on the committee from anywhere in New Zealand and the Chair does not have to be based in Auckland. Having said that, I really enjoy being able to go into the office and touching base.

Over time, I have had to deal with conflict and disagreements. Although I still find it awkward and uncomfortable, I don't freeze so much. This has come with more recovery and more service. For me, the two go hand in hand. I have had to learn to work with people, I had been a bit of a lone ranger in the past, always belonging to teams but staying silent and holding others at arm's length. I still try and do things on my own and that is when I get into trouble. I have learnt by applying what I learn in Al-Anon to my relationships both within Al-Anon and more broadly, conflicts can be dealt with in a respectful way. Service keeps me here, that sense of responsibility to the fellowship of Al-Anon and wanting to give back.

Before I knew I was affected by my mother's drinking, I spent so many years looking for the silver bullet to fix myself. Probably the wackiest thing was doing a sweat lodge in Wales in mid-winter I was desperately trying to find a solution to the problem of me and it was not until I walked into these rooms that I found a place where I didn't have to strive, my recovery and personal growth is up to me, that I

could take what I liked, I wouldn't be judged, I know if I put nothing in, hey it will be the same shit, different day. And the magic of this programme is that it keeps on giving, there is so much to uncover, discover, recover and by having a Higher Power, a sponsor, meetings, the legacies the slogans and the fellowship of Al-Anon, CAL, life gets better despite the challenges and losses that go along with getting older.

I want to thank all the people that I have served with and developed friendships with during my time on the Board and at Conference. We have shared a lot of time, opinions, food, laughter and most significantly experience, strength and hope. We have reasoned things out and made decisions and worked using the Spiritual Principles to guide us. Being on the Board has given me so much over the 4 years...I have learnt about how Al-Anon works on a national level and more about the Word Service Conference too. I have learned to work as part of a group, although I always feel I could contribute more by speaking up. I seem to have burnt in my brain from childhood...what's wrong... has the cat got your tongue? Well yes I think the cat has got my tongue sometimes.

It hasn't all been rainbows and unicorns. Even with all our legacies and spiritual principles in place, personalities do come through. We are human after all. However, the work gets done. There is quite a bit to get through and at times I resented that and would feel overwhelmed and get angry for a bit. But it always got done, reports got written, papers got read, the lunch got prepared and the meetings were productive. And I must remember, we are volunteers doing our best and life is messy and unpredictable, and at times unmanageable.

Conference has given me so much over the years – hearing about the experience of delegates in less populated areas and the difficulties they face, how much I take for granted living in Auckland. Laughter and opportunity to play and act in a safe and loving environment has meant I have gone outside my comfort zone and been totally over the top in skits etc. Fun was not something I had associated with Conference. Taking myself less seriously has been a good lesson from doing service on the Board as well. ...Oscar Wilde said life is far too important to be taken seriously.

I think the Board, despite having vacancies, is in a good place with the commitment to communicate more transparently with the fellowship. Delegates have become much more engaged with Conference and the relationship between the Board and the fellowship is continually evolving and improving. Accepting that we learn by doing, we make mistakes, we try to put it right and we keep on with service. We all contribute and that is enough. I used to worry that I didn't know the handbook or the service manual from cover to cover...that's silly I can look stuff up...

"Lois leaves to each one of us the challenge to live the program and carry the message to help others. She reminds us, however "First we must help ourselves, for we cannot give away that which we do not have." So, the best tribute to Lois is to follow her example of honesty, simplicity, humility, and a loving, vibrant approach to life." Hildegard V., Past Forum Editor The Forum, "Lois W. Memorial Issue," March 1989, page 9.

I know my time is up. Thank you all for your support and your service, I will miss you all and wish you all the best.

Outgoing Sharing's

Area 2 Delegate

Jess H

First to all Delegates and Board members, thanks for being their when I have needed pep talks, support and guidance.

When I came into the rooms of Al-Anon I was in pieces, my whole world had flipped on its head.

The was no alcoholic as we had divorced. Life just got hard; everything had just caught up with me. I remember being surrounded by kindness, hope, love, and lots of hugs.

I was very sceptical and as I looked around the room members were talking about their lives and where they were in that moment. At first, I didn't get it, however as time passed, I learnt, and I grew to understand.

What was very clear to me back then was I could see their pictures but couldn't see mine. I wanted to fix everything and everyone, I thought by being straight up was a good thing, it is, however, there is a way to do this and being cruel and judgemental is not how it is done.

I have had the experience to grow in the fellowship in both my Personal and Professional life.

I was shoulder tapped into service as the Conference host, and a lot of my growing was in these rooms for 4 days a year. I was like Sponge Bob, I soaked it all up. I then was nominated as Area Delegate, gosh it was so different from being hostess, however I knew the faces of Board members, so I felt really comfortable.

In Area 2 we have had challenges as other groups have.

I have had so many highlights in my time as Delegate that I have grown and have experienced go to AA Conventions, attend Team events to have recovery at my disposal when and where I need it.

As I carry on my journey in the fellowship, I know I belong and have a higher power who guides and walks with me every day.

To you all, I know the last 4 days would have been just amazing.

I love you all, take care Delegates and Board members, travel safely to your homes and take care.

Outgoing Sharing's

Area 3 Delegate

Jason T

Prior to being Delegate I was the Alternate Delegate for more than two terms, this allowed me to observe two prior Delegates and their different styles and strengths in the role. I have benefited in my recovery from having a strong sponsor and strong service sponsor which prepared me well for this role. Keeping close to their wisdom and their experience is key. There's not much point having a sponsor or a service sponsor if you are not using them.

The most valuable lesson I learned from my sponsors is to ask for help, and so asking for help is what I did before my term started and continually since then. I had a very good handover from the previous Delegate and a lot of experience was kindly shared with me from my service sponsor who has also been a past Delegate. Being prepared and informed made my transition into this role much easier. I remember my previous Delegates sharing how nervous and challenged they were before and during their first Conference, thanks to them passing on their experience, that did not need to be the case for me.

For every report to the Conference, workshop presentation and summary back to the Area I have asked for and utilized the experience and feedback from my service sponsor. I am gratefully aware that as I stand before you today it is not me alone but me together with the combined experience of several others from Area 3 who have gone before me. It has been a powerful lived example for me of how wonderful service is when I don't try to do it alone. As my sponsor always says "When I becomes we, ill becomes well."

The Traditions – which guide us in unity and the Concepts of Service have also been invaluable tools during my time in service. In the last two years I began to regularly attend an electronic meeting which focusses on the Traditions and Concepts. This meeting has become the core of my weekly meeting attendance. In that meeting we spend a thorough two consecutive meetings covering each of those 24 legacies through creative workshops, book studies and other fun and engaging methods I have not experienced elsewhere. Another key asset for my additional role as AA liaison for Area 3 has been attending weekly open AA meetings which I can't recommend more highly as this brings Tradition 5 alive for me as it helps me understand my alcoholic relatives.

Being a Delegate has helped me grow in confidence, strengthened the relationship with my Higher Power and given me a safe and loving space to have fun while doing service work and practicing the spiritual principles of recovery in all my affairs. I have been able to share my talents in technology to help others learn and bring us closer together throughout the year. Before Al-Anon and doing various prior service roles, I could never have imagined that I would be capable of running workshops, being a DJ, staging game shows or acting out funny skits and role plays. I have been free to be me and bring out my personality while carrying a message of hope and the wonderful power of recovery in my life to others.

I have been inspired to dream big and have an attitude of abundance and positivity. I have been moved to take action and be responsible for positive change by being a part of the solution instead of being stuck in the problem. At my second Conference an idea was formed of running some basic training to help support our Group Reps, by taking action and experiencing the positive results this may well become an initiative that all Areas undertake with running GR Boot Camps.

Service is a critically important and necessary part of my recovery. It has been awesome for me because my service journey has been a kind, gradual one, taken in small, supported manageable steps with no

short-cuts. Service started immediately when I was new by putting out chairs, washing dishes and chairing meetings. That was quickly followed by a Group position as Librarian, this terrified me and looking back it's hard to believe, but I did it with support, I took action, and this is a program of action. Then as Group Rep, Group treasurer, Group Public Outreach coordinator, Group Secretary and then Alternate Delegate, Area Secretary and today, Area Delegate. I have been in continual service since I started in Al-Anon, I don't know anything else and I would not have it any other way. I have always had and asked for the support of a sponsor and from others with more experience than I.

New Zealand is experiencing a big challenge with a lack of members filling service roles. My suggested solution is to encourage members, most especially newcomers to begin service now, and begin studying the concepts as soon as they can, get involved early, don't stop 'recovering' and most importantly don't try and do it alone. When I am in service, I am placed in the middle of our Al-Anon fellowship, I experience belonging, it helps me to keep coming back, it helps me to learn to reach out to and to trust others, I grow and transform into a better version of myself. Recovery through the steps, unity through the traditions and service through the concepts.

Thank you for the opportunity to serve and the gifts you, my Higher Power and this Al-Anon Family Groups program have given me.

Outgoing Sharing's

Area 6 Delegate

Karen J-C

What a rollercoaster the last 3 years have been. Gratitude for the fellowship shared my personal learning and growth is quite precious to me. At times of reflection like this the challenges seem quite small, but when you are in the midst, they are actually very real and sometimes overwhelming. It is a great coincidence that the tools of the Al-Anon program are available for all areas of my life, if I use them. What I really need to remember is Progress, not Perfection – have I progressed – certainly! And I look forward to continuing this journey. I have learned that leaping straight into the role of Area Delegate had challenges I could not envisage and experiences I would never have had the opportunity to have if I had not taken that role.

My highlights are many, but I would love to share a few:

- I have appreciated guidance of other members and my literature shelf has increased as a consequence. CAL is awesome but I have found I need to read things many times to absorb.
- Attending different sharing and business meetings as a result of service has been fun and fruitful.
- Working with other committees involved in events has taught me so much.
- I have been blessed with new relationships, other members and some of my family have been able to tell me how they appreciate the depth of current relationships.
- I have become comfortable with being more vulnerable and even enjoyed moments of role-play and participating in skits.
- Regular meetings over Zoom with the other Delegates helps feel connected and lessens the isolation.
- Online meetings and events are not scary anymore.
- Conflict is a part of life – use the Al-Anon tools.
- I look forward to continuing serving at Area level in the future.

Having attended my first Conference online and my second in person, I was really looking forward to my next face to face Conference. At our March Assembly I asked our members for someone else to attend in my place due to personal circumstances, but there was not anyone available. At our Delegates meeting I explained I may not be able to attend and a member questioned me and asked if I had done everything I could to get another representative from my Area, I said I had. With the worsening of my current situation I reached out to members for help, this is still challenging for me but becoming more frequent. I contacted 3 members for different pieces of my issues and when speaking to one of them I was talking over this questioning and explained how I had asked our Area, but in talking it over I thought of the fact that I had asked 6 weeks prior – perhaps I should ask again. It was like my Higher Power was literally putting thoughts into my head and by having someone to throw them around with I was able to reach out again – and there were 2 members who were willing to consider attending and one of these people is new to service at this level – imagine what the future may be like for her and Area 6!

I have particularly held onto:

Tradition 1 – Our common welfare should come first; personal progress for the greatest number depends upon unity. And this includes my own personal progress.

Concept 3 – The Right of Decision makes effective leadership possible. The importance of Service Sponsorship is becoming more evident.

Concept 4 – Participation is the key to harmony. Everybody's participation, and participation looks different for everyone.

Thank you all for your acceptance and love.

Yours in Service

Karen JC (Kaz - Area 6 Delegate)

Outgoing Sharing's

Area 7 Delegate

Robyn D

Gosh, at times I feel like I haven't moved forward at all in my recovery and then I know that is not true, I just adjust my attitude and move out of being stuck in my own thinking much quicker than I used to. I am aware that I have really struggled to focus on my words/writings of my outgoing sharing and have thought! - what is that about? Letting go! Maybe. Maybe God has more work for me to do! I have shared early in the conference that I freeze when it comes to writing. The thought of filling a blank page with words that I have put on the blank paper would send me into a tailspin and yet through service I have grown. Today I am grateful for the gifts that come from doing service. I have increased acceptance of inviting my higher power in, with much more willingness to hand things over. I've had a couple of full days just prior to attending the conference and although they had been busy with a lot of stuff going on, I could feel I wasn't so worked up and much more able to go with the flow, attending to things one day at a time, one task at a time. My sponsor said to me, I can hear you're had a busy time; however, you don't seem that stressed by all the things that have been happening. I knew that to be, and I could feel I was much less wound up by other people, places and things.

Service work for me has really added to my recovery opportunities and for me has been the greatest gift I have received. For many years I resisted the suggestions of other Al-Anon members to step up into the GR role. At the time I didn't think I could do that. The task seemed too daunting. I would have to work with and communicate with other adults. Service work has provided me with many challenges and with my high powers help I am much more equipped with tools from the programme to help me through. I am feeling now more like my life is my life and not bound by the needs or requirements of others as it once was. That self-discovery has really been one of my biggest challenges. Prior to starting in Al-Anon my life was all about the people in my life and not much about me at all. I love that the Al-Anon programme promises me a lifetime of recovery if I work at it, just one day at a time! I am really truly grateful that I hung around long enough to get it! - it is about me and my willingness to adjust my attitudes and continue to self-reflect and to reason things out with other Al-Anon members.

Service has provided me with many opportunities and such wonderful fellowship. Awareness, Acceptance and action! My awareness started in the early days of my recovery, keep coming back, go to more than one meeting a week, alcoholism is a family disease.

Service helped me with acceptance. My service at last year's conference "Action is attraction" really helped me. I learned "There is no growth in the comfort zone" and "Participation is the key to harmony". Doing service provided me with the support and guidance to move through into action! The onion layers remain present and come to the surface in my higher powers time or less frequently if I choose to run the show. However, as my confidence and self-worth grows through Service, so does my willingness to keep moving forward and allow my higher power to bring on the next layer of the onion!

Outgoing Sharing's

Area 8 Delegate

Susan B

My Al-Anon journey started in 2008 at Orewa Serenity in Auckland. Because I was told that getting into service early was a good idea, and I'm nothing if not obedient, I started service early on in my recovery. Within a month I was chairing meetings and roles such as group secretary, treasurer, alt GR and GR followed.

Within a year, I was on the area committee as secretary (thanks to one of the older members who said, "why can't she do it?" at an area assembly), so I did. I managed to get off the committee for almost a year, before I was talked into being the Area 8 Highlights Editor. I'm still on that committee doing my fourth role! I can't say I've loved every minute of it as I've often been frustrated when things have moved slowly and I'm rather 'over' committee meetings! However, the amazing people I have worked with have been the reason I've kept going.

During my time as Delegate, I have felt a great responsibility to be available whenever needed and have felt rather guilty when I haven't been able to fulfil my role properly when my personal life circumstances have thrown a curve ball and gotten in the way. One of my faults is trying to do everything myself and not asking someone else to share the load. This either because I am afraid of rejection or think I can do a task better myself.

I have found my role a challenge at times energy-wise and timewise, but at the same time I have loved supporting members in my area and passing on my knowledge to them, while learning from them as well.

I have no regrets about my Al-Anon service journey. I only have gratitude for the opportunities to learn the depth of the programme and to give back the love and support that has so freely been given to me. My Higher Power has been with me, and I have often said a prayer to help me find the right words to say. I then lose my fear and manage to get my message across.

The biggest two gifts I have received from Al-Anon are firstly the ability to use all the Al-Anon tools in my day-to-day life and secondly, receiving unconditional love from people I don't really know. One of my favourite lines in Al-Anon literature is in our closing which says: "although you may not like all of us, you will love us in a very special way, the same way we already love you." To me this means that when our opinions or philosophies don't match or our personalities clash, we still show love and respect for each other because we all have a common goal which is to continue our recovery from the insanity caused by the family disease of alcoholism.

Thank you.

NZAGSB Chairperson Report

Julie W

New Zealand Al-Anon General Service Board (NZAGSB) referred to as the Board.

The Board meets virtually due to COVID restrictions and the unpredictability when travelling from out of Auckland. I sincerely thank and value the dedication and work that Board members have accomplished this year while covering the General Secretary, Alternate Chair and Regional Board Member (RBM) roles along with COVID restrictions.

As Board Chair, I have covered the General Secretary's duties and consulted with Board Members as required. The payment of a Minute Secretary for each meeting has been a great help to ensure details are recorded correctly. Thank you very much Julie, this has freed up the members to participate fully in discussions. Thank you to the three board members who made themselves available as Alternate Board Chair on a four-month rotation basis. This was a great support. In the absence of RBMs, each Board Member looked forward to connecting with their assigned Delegate and reporting on Area activities and concerns at each Board meeting.

The Board has endeavoured to bring the 2021 Conference Goal, *Open Communication throughout the Fellowship* to the forefront of Board meetings. The Board would like the actions and activities of the Board to be transparent. We use the Board Newsletter published after each Board meeting to share news, changes, guidelines and activities, so it can be widely read by the whole fellowship. The Board Newsletter is available on the website under the Members tab. The Board Newsletter is forwarded to the Delegates who in turn send these to the Groups and Lone Members.

NZ Al-Anon News (known as the GSO News) contains information for the groups that is necessary for our services to continue and the NZ structure to be upheld. This is posted to 33 groups and 8 Loner Members plus emailed to 56 groups and 96 individuals. We ask members to share this with other members and read it out at more than one meeting. When the GSO does not have each group's current mailing address (CMA), this line of communication breaks down.

The NZ Al-Anon General Service Office (GSO) acts as the clearing house NZ wide for enquiries from those who need help or want information about Al-Anon and Alateen. It meets the service responsibilities of Al-Anon on a daily basis. The GSO is answerable to the Board through the Executive Budget Chair who is the GSO representative on the Board. The Board would like to show appreciation and thanks to Sam, current Exec Budget Chair. Also the Office Manager, the Selected Committee members and volunteers who have been able to keep the GSO operating during the pandemic, ensuring information and literature is distributed and meeting information is available for members together with being accessible by phone and email for outside queries.

Conference Summaries are another valuable resource for members to be aware of what is happening within the NZ Al-Anon fellowship and are FREE on the website for members to view. They are not just for the conference attendees. They have workshop and presentation ideas, news from other Areas, Board and Selected Committee reports. A lot of time, effort and hard work is put into making sure these resources are available for every member of the fellowship. We look forward to supporting Marguerite in her first year as Conference Chair and bring us an informative 2022 Conference Summary.

We participated in two World Service Office (WSO) surveys: *Planning to Welcome and Register Electronic Groups* (this asked if the NZ structure would be able and willing to register electronic

meetings within their structure) and *Options to reduce barriers to attending World Service Conference* (this had suggested options that might help GSOs to consider sending a representative to the WSC). The results will be made public at the next World Service Conference in April 2022.

Recognition and thanks go to Kirsten, Literature Chair and her Committee who have continued the work of including the KN-17 into the NZ Handbook. Revisions of the AMIAS Profile form, plus four other Profile forms, and the TEAM Event request form. The 2022 Handbook presented at this conference will be a substantial resource for every group. It is recommended that every Delegate, Group Representative, Area and Standing Committee member and others doing service have a copy of the new handbook or has easy access to it online at no charge, when it is approved and becomes available. Many resources are available free of charge from the NZ Al-Anon website through the members tab.

The 59th Annual Convention of Alcoholics Anonymous in 2022 with Al-Anon Participation had the theme "Keep it Simple". It was disappointing that the face-to-face original plan did not work out due to COVID restrictions. However, it was a successful virtual event and the Board really appreciated Paula stepping into the role of Al-Anon Chair in the absence of a Northern RBM, together with her committee of volunteers who made it a positive experience.

Alateen activity is only occurring in Area 7 with AMIAS being approved in many Areas throughout NZ waiting for Alateen meetings. Alateen was available at the AA Convention with Alateens opting out due to no others attending. Thanks to Paula for her consistent effort to encourage Alateen awareness at Al-Anon meetings and gatherings.

The financial state of NZ Al-Anon is looking good, with donations continually coming in from Areas as well as personal contributions. The Prudent Reserve is at the highest it has ever been with enough reserve to keep NZ AFG going for two years. At the last conference, the fellowship was made aware that some of the reserve fund will be used to upgrade the General Service Office computer, office equipment and surroundings. The Board has considered this to be an opportune moment to add more funds to Public Outreach and other areas to be announced with the Budget. Our thanks go to Liz, Board Treasurer, for her diligence and commitment to ensure careful wisdom is applied through the Traditions and Concepts.

Tracy, Public Outreach Co-ordinator has been limited by COVID restrictions this year which has seen the Cutting-Edge Conference in Dunedin being cancelled last year and the Phantom Poster campaign postponed. The P.O. has a very active Committee that is working to bring new ideas to conference.

At the September Board meeting, we conducted the annual Board Inventory. The discussion on the improvements needed encouraged a decision to have a Development Day to allow more time to consider topics outside of the scheduled Board meetings. In March, the Board held their first Development Day in which we reasoned out topics such as: prudent reserve, public outreach, efficiency and communication, understanding Board roles, and possible Board road trips. The day was very encouraging and inspiring with each of us getting to know each other on a personal level and sharing ideas for future Board activities.

At this coming conference we have Sam, Executive Budget Chair and Tracy, Public Outreach Co-ordinator both finishing their terms. We are grateful for the extra year they have both served and the work they carried out. This leaves the Board in an '*extremely serious*' situation with many vacancies and no magic formula to fulfil these roles. We know membership numbers are continuing to decline but we are still hopeful and look forward with anticipation to members showing their gratitude through their willingness to come forward and serve at all levels.

As Lois W commented at the 1984 IAGSM *“God has worked through Al-Anon, Alateen and AA. If we stay open to Him we will continue to have reason to be optimistic.”*

Yours in fellowship and service,

Julie W

NZAGSB Treasurer Report

(to 31st March 2022)

Liz



Financial Year & Audit

Our financial year runs from April 1st to the following March 31st. As this report needs to be completed in time for inclusion in the Conference Brochure, it means the accounts have not yet been finalised at time of writing as they await audit. The final audited accounts will be provided at the 2022 New Zealand Al-Anon Service Conference (NZASC). Those results will be very close to these results below.



Donations

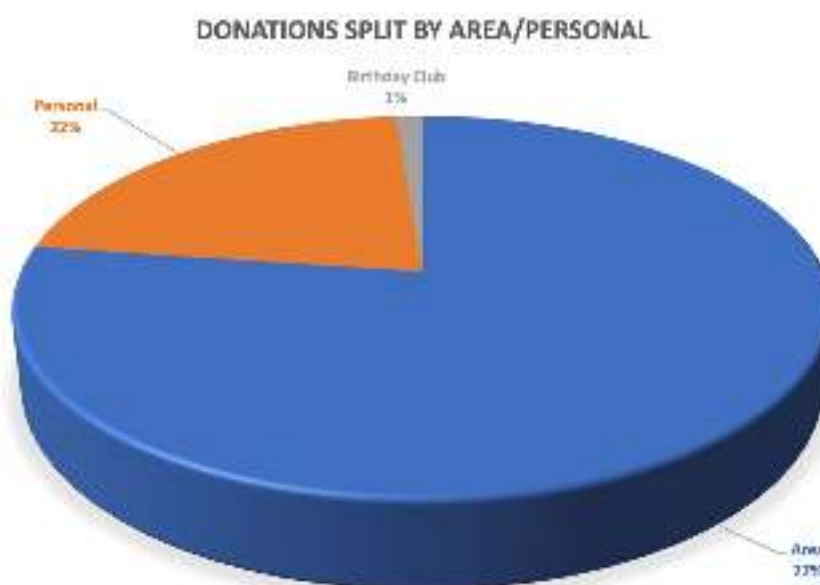
Al-Anon's Tradition 7 states we are "fully self-supporting, declining outside contributions". This makes us financially dependent on the contributions we receive from our members. Members donate through their Groups, through their fund-raising efforts, and through personal donations made directly to the New Zealand Al-Anon General Service Office (NZAGSO) and through profits on buying literature.

The approved budget for Group donations for the year 2021/2022 was \$51,288 and we received \$64,727 combined group and personal donations. The Al-Anon New Zealand General Service Board (NZAGSB) remains extremely grateful for all the ways that members found to contribute. Please remember, it is easy for us to think NZAGSO does not really need the money and seems to be endlessly asking for it. However, combined experience from the last 17 years has shown that the fellowship accounts are prone to jump from crisis to crisis. Because of this experience, NZAGSB has chosen to maintain the request for financial donations to enable us to work towards sustainability as a fellowship.

The actual split of donations by Area, is as follows:



The split between personal donations and Group/Area donations is as follows:



Each year, we review the distribution of the number of Groups (and the distribution of members within this) based on the best information – 2021 Group registrations (2022 registrations are not available until after this report has gone out). For the 2021/2022 year we budgeted to receive \$1.70 per week, per member. This gives the following breakdown:

Area	Nbr of Groups	Approx Nbr of Members	Budget
Area 1	11	83	\$ 7,337
Area 2	10	77	\$ 5,923
Area 3	12	106	\$ 9,459
Area 4	3	15	\$ 1,680
Area 5	4	24	\$ 2,387
Area 6	7	31	\$ 3,006
Area 7	13	124	\$ 9,459
Area 8	18	135	\$ 11,492
Area 9	9	41	\$ 3,448
			\$ 54,189

Comparing this budget to the 2021/2022 result, (including personal donations) some Areas struggled to make the budget. However those that did exceed budget, brought the overall total received to well *above* budget. We see that 22% of donations received are personal donations.

As was reported last year, NZAGSO is provided for overall and our members are generous. However, as in recent years it is the contributions of a few members bringing us across the line. Sustainability of our fellowship (now both financially and in service) is a major focus. Our membership continues to decline year after year. For future financial planning we would be prudent to ask ourselves, though we did ok this year again, how sustainable is our current position?



Other Income

We take a small amount of income each year from our ample reserve held in term deposits. This year we have \$100 000 in term made up of two deposits each at \$50,000 These roll off at three-month intervals as to avoid possible cash flow issues. The interest earned on these is extremely small currently due to extremely low market rates.



Literature Sales

We sell our Conference Approved Literature (CAL) to provide a service to our fellowship and for Public Outreach, rather than to produce income.

Any profit from literature sales does not include the cost of:

- Rent paid for our NZAGSO
- Paying our Office Manager
- Time donated by volunteers
-

Including these items would mean that there was a cost/loss to the fellowship on the sale of literature. However, that cost/loss is more worthwhile in terms of our spiritual purpose.

We buy CAL from the World Service office (WSO) in US dollars and pay freight in US dollars. The exchange rate between US and NZ dollars has again fluctuated during another year in pandemic times. In the 2021/2022 financial year the rate has varied from as low as \$0.6669 to as high as \$0.7221.

The literature was repriced from an exchange rate of \$0.60 to \$0.67 to reflect the upwards trend. While we keep a close eye on exchange rate fluctuations, recent market conditions see the USD dropping considerably and we may need to see an increase in pricing this coming year.

Overall, the gross profit on literature is \$8,019.00 (this does not include the costs listed above). Our literature sales were slightly up on the previous year.



Expenses

As expected, after a year of lockdowns resulting in the previous year's expenses dropping dramatically, our expenses for 2021/2022 have increased. Budgeted at \$76,144 expenses came in at \$62,151 for the year. Contributing factors to these overall lower expenses have been Covid forcing us to participate online for most Board meetings, and as last year we still find ourselves without any Regional Board Members (RBM) currently sitting on the Board. So, fewer airfares have been purchased contributing again to overall lower expenses.

In business you would expect to see an increase in expenses from year to year with normal inflationary factors. With inflation hitting a 30 year high already this year, we can expect to see the expense side increase this year with costs to business rising across all areas, in all sectors and this will no doubt affect us.

NEW ZEALAND AL-ANON FAMILY GROUPS

Balance Sheet

FY 2021		Assets	FY 2022	
		Cash at Bank		
\$	3,932.77	ANZ-00 Cheque Account	\$	3,879
\$	50,000.00	ANZ Term Deposit	\$	100,211
\$	5,927.01	ANZ-02 IAGSM eSaver	\$	6,773
\$	2,697.97	ANZ-01 Online On Call	\$	769
\$	81,121.02	ANZ-Ample Reserve Account	\$	45,439
	\$ 143,879	Total Cash at Bank	\$ -	\$ 157,071
		Other Assets		
		Sundry Debtors	-\$	63
\$	4,250	Literature On hand	\$	5,335
	\$ 4,250	Total Other Assets		\$ 5,272
	\$ 147,929	Total Current Assets		\$ 162,343
		Fixed Assets		
\$	601	Office Equipment over \$500	\$	3,224
	\$ 601	Total Fixed Assets		\$ 3,224
	\$ 148,530	Total Assets		\$ 165,567
		Liabilities		
\$	1,647	Sundry Creditors	\$	1,234
		GST		
-\$	344	GST on Purchases	-\$	694.29
		GST to/from IRD		
	-\$ 344	Total GST		-\$ 694
	\$ 1,303	Total Liabilities		\$ 550
	\$ 147,227	Net Assets		\$ 165,016
	\$ 147,227	Equity		\$ 165,016

NEW ZEALAND AL-ANON FAMILY GROUPS AUDIT FINANCIAL POSITION FY 2022					
Profit and Loss FY2021 Actuals				FY2022 Actuals	
		Income			
		Donations			
		Area/Personal Donations			
\$ 5,228		Donations Area One	\$ 4,167		
\$ 267		Donations Area One Personal	\$ 10		
\$ 380		Donations Area Two	\$ 1,498		
\$ 378		Donations Area Two Personal	\$ 418		
\$ 9,982		Donations Area Three	\$ 7,358		
\$ 1,809		Donations Area Three Personal	\$ 1,006		
\$ 871		Donations Area Four	\$ 1,181		
\$ 160		Donations Area Four Personal	\$ 70		
\$ 1,806		Donations Area Five	\$ 1,991		
\$ 308		Donations Area Five Personal	\$ 680		
\$ 740		Donations Area Six	\$ 575		
\$ 1,406		Donations Area Six Personal	\$ 986		
\$ 14,244		Donations Area Seven	\$ 13,203		
\$ 7,072		Donations Area Seven Personal	\$ 7,770		
\$ 11,648		Donations Area Eight	\$ 15,424		
\$ 1,633		Donations Area Eight Personal	\$ 1,309		
\$ 3,886		Donations Area Nine	\$ 3,002		
\$ 1,041		Donations Area Nine Personal	\$ 1,080		
\$ 987		Donations - Birthday Club (ex Personal)	\$ 815		
\$ 84,141		Total Area/Personal Donations		\$ 84,727	
		Other Donation Income			
\$ 3,551		Equalised Conference Contribution	\$ 8,234		
\$ 326		Convention Donations	\$ 1,266		
		TEAM Donation			
\$ 799		Messenger Donations			
\$ 4,596		Total Other Donation Income		\$ 1,500	
		Other Income			
		Total Donations			
		Other Income			
\$ -		Other Income			
\$ 9867		Literature Profit	\$ 6,018		
\$ 908		Interest/Dividend Received	\$ 360		
\$ -		Received Interest - Term Deposit	\$ 421		
\$ 7,915		Total Other Income		\$ 8,700	
\$ 78,654		Total Income		\$ 81,028	

		Expenses	
\$	85	ADC Levy	\$ 88
\$	200	Audit/Accounting Fees	\$ 431
\$	495	Axalta/SS00	\$ 575
		Archives	
\$	9	Bank Charges	\$ 27
\$	1,455	Board Member Expenses	\$ 1,438
		NREM Expenses	
		CRBM Expenses	
		SRBM Expenses	
\$	1,645	Computer/Office Equipment	\$ 1,589
\$	3,500	Donation to WSO	
\$	240	Accum Depreciation	\$ 431
\$	824	Conference Payments	\$ 8,443
\$	187	Conference Travel Delegates	\$ 1,055
		Convention Expenses	\$ 70
\$	2,954	IAGSM Paid Expenses	\$ 2,919
\$	450	Postage (less recovered)	\$ 1,358
\$	44	Charles Commission Fee	\$ 44
\$	2,909	Printing & Stationery	\$ 991
\$	1,805	Public Outreach Expenses	\$ 1,040
\$	11,232	Rent & Rates	\$ 10,315
		Repairs & Maintenance	
\$	137	Staff Amenities (ex Petty Cash)	\$ 35
\$	2,735	Telephone/Internet	\$ 2,149
\$	800	Volunteer Travel Fund	\$ 300
\$	24,131	Office Administration	\$ 20,845
\$	730	TEAM Expenses	
\$	455	Stock Adjustment	\$ 255
	\$ 51,297	Total Expenses	\$ 62,161
	\$ 25,356	Net Profit(Loss)	\$ 18,874
		Literature Income Account	
FY 2021			FY 2022
	\$ 22,056	Literature Sales	\$ 24,026
\$	5,279	Opening Stock	\$ 4,250
\$	11,210	Purchases	\$ 19,994
\$	3,869	Freight	\$ 4,508
	\$ 18,858		\$ 21,642
\$	4,250	Closing Stock	\$ 5,335
	15,608	Cost of Sales	18,536
	6,997	Profit on Sales	5,019
	30.9%		32.7%
		Diff between opening and closing stock	-\$ 1,085

Statement of Equity

2021		2022	
\$	121,871	Opening retained earnings	\$ 147,227
\$	25,356	Current year earnings	\$ 17,708
\$	147,227	Total	\$ 165,018

NZ AL-ANON GENERAL SERVICES								
STATEMENT OF ASSETS AS AT 31 MARCH 2022								
Funds at Bank	2022	2021	2020	2019	2018	2017	2016	2015
ANZ-00 Cheque Account	\$3,879	\$3,933	\$7,092	\$6,943	\$3,609	\$2,781	\$2,781	\$4,995
ANZ Term Deposit	\$100,211	\$90,020	\$70,000					\$23,750
ANZ -01 Online Card account	\$789	\$2,898	\$11,989	\$3,715	\$1,341	\$3,391	\$3,391	\$2,453
ANZ eSaver Ample Reserve Acc	\$45,439	\$81,121	\$44,582	\$86,686	\$81,581	\$63,678	\$63,578	\$25,837
ANZ-02 (AGSM) eSaver Account	\$8,773	\$4,927	\$4,196	\$4,260	\$7,210	\$7,019	\$1,019	\$750
undeposited cheques/cash								
	\$157,071	\$110,056	\$105,859	\$94,035	\$70,869	\$70,869	\$57,805	\$30
Schedule of Fixed Assets and Depreciation								
For the Year Ended 31 March 2022								
ASSET	Date	Cost	Depr 21 Accum	Book Value 31-Mar-2021	Additions/ (Disposals)	Rate	Acc Depr 22	Book Value 31-Mar-2022
Office Equipment								
Projector	Apr-12	1,128	-	-	-	17.50% SL	0	0
HP Laptop	Dec-17	882	60	-	-	40.00% SL	0	0
Brother Printer	Jun-20	781	180	601	-	30.00% SL	234	367
HP Desktop Office Computer	Dec-21	1,696	-	-	1685	40.00% SL	197	1498
		2,791	240	601	0		431	267
Office Furniture								
Furniture	1988	2,791	2,791	-	-	10.00% SL	-	-
Shelving	1990	241	241	-	-	10.00% SL	-	-
Furniture	1991	344	344	-	-	10.00% SL	-	-
Movable Shelving	1990	872	872	-	-	12.00% SL	-	-
Refrigerator	1998	199	199	-	-	15.00% SL	-	-
Office Desk Agile Winder	31/03/22	729	-	-	729	10.00% SL	-	729
Office Chair Luna	31/03/22	585	-	-	585	10.00% SL	0	585
		6,175	4,427	-	-		-	-
Total Assets			4,667			Total Depreciation	431	1661
LITERATURE STOCK on Hand								
at US dollars before freight	31/03/22	31/03/21	31/03/20	31/03/19	31/03/18	31/03/17	31/03/16	31/03/15
Exchange rate at 31 March	\$1,721.75	\$2,098.85	\$1,144	2,351	3,358	2,799	2,434	3,050
at NZ \$ Cost Price including GST	5,335.13	4,249.89	5,279.10	3,469.44	4,540.82	3,995.50	3,527.54	4,082.75
Notes to and forming part of the financial statements for the year ended 31 March 2022								

Liz A.S.

NZAGSB National Treasurer

Budget 1st April 2022 to 31st March 2023

Liz A.S.

Proposed Budget 2023

	Budget 1/4/22-31/3/23	Budget 1/4/21-31/3/22	Actual 1/4/20-31/3/21
Income			
Donations			
Donations Area One	\$ 5,569	\$ 5,746	\$ 5,228
Donations Personal Area One			\$ 267
Donations Area Two	\$ 5,260	\$ 5,923	\$ 580
Donations Personal Area Two			\$ 379
Donations Area Three	\$ 9,812	\$ 8,663	\$ 9,982
Donations Personal Area Three			\$ 1,859
Donations Area Four	\$ 1,635	\$ 1,503	\$ 871
Donations Personal Area Four			\$ 160
Donations Area Five	\$ 2,343	\$ 2,387	\$ 1,856
Donations Personal Area Five			\$ 305
Donations Area Six	\$ 3,050	\$ 3,094	\$ 740
Donations Personal Area Six			\$ 1,406
Donations Area Seven	\$ 8,928	\$ 9,282	\$ 14,244
Donations Personal Area Seven			\$ 7,072
Donations Area Eight	\$ 9,105	\$ 9,901	\$ 11,648
Donations Personal Area Eight			\$ 1,633
Donations Area Nine	\$ 4,287	\$ 3,890	\$ 3,885
Donations Personal Area Nine			\$ 1,041
Donations - Birthday Club	\$ 800	\$ 900	\$ 987
Total Donations	\$ 50,789	\$ 51,288	\$ 64,141
Other Income			
Interest/Dividend Received	\$ 1,250	\$ 900	\$ 928
Equalised Conference Contribut	\$ 5,850	\$ 5,850	\$ 3,551
Convention Donation	\$ 1,000	\$ 500	\$ 325
TEAM Donation			
Messenger Donations		\$ 1,000	\$ 722
Total Other Income	\$ 8,100	\$ 8,250	\$ 5,526
Literature Sales			
Literature Sales	\$ 24,961	\$ 27,457	\$ 22,595
Postage & Handling Collected	\$ 1,872	\$ 2,059	\$ 2,142
Total Income	\$ 85,722	\$ 89,054	\$ 94,404
Cost Of Sales			
Literature purchases	\$ 14,280	\$ 15,186	\$ 12,239
Freight Inwards (Overseas)	\$ 3,135	\$ 3,135	\$ 3,369
Stock Adjustments	\$ 200	\$ 200	\$ 456
Total Cost Of Sales	\$ 17,615	\$ 18,521	\$ 16,064
Gross Profit	\$ 68,107	\$ 70,533	\$ 78,339

	Budget 1/4/22-31/3/23	Budget 1/4/21-31/3/22	Actual 1/4/20-31/3/21
Expenses			
ACC Levy	\$ 35	\$ 35	\$ 65
Audit/Accounting Fees	\$ 450	\$ 200	\$ 200
Archives			
Assets < \$500	\$ 250	\$ 250	\$ 496
Bank Charges	\$ 20	\$ 20	\$ 9
Board Inreach	\$ 1,200		
Board Members Expenses	\$ 2,625	\$ 2,625	\$ 1,455
NRBM Regional Expenses	\$ 456	\$ 456	
CRBM Regional Expenses	\$ 560	\$ 560	
SRBM Regional Expenses	\$ 1,430	\$ 1,430	
Computer/Office Equip	\$ 1,664	\$ 2,664	\$ 1,645
Website	\$ 1,000		
Donations WSO	\$ 3,000	\$ 1,000	\$ 3,500
Accum Depreciation	\$ 1,000	\$ 1,000	\$ 240
Conference Payments	\$ 10,000	\$ 10,000	\$ 924
Conference Travel Delegates	\$ 1,480	\$ 1,480	\$ 187
Convention Expenses			
IAGSM - Paid expenses	\$ 3,750	\$ 3,750	\$ 2,954
Postage	\$ 2,000	\$ 1,500	\$ 2,592
Charities Commission Fee	\$ 45	\$ 45	\$ 44
Printing & Stationery	\$ 2,000	\$ 3,000	\$ 2,908
Public Outreach exp	\$ 12,000	\$ 4,000	\$ 1,905
Rent & Rates	\$ 13,476	\$ 12,363	\$ 11,232
Repairs & Maintenance	\$ 500	\$ 500	
TEAM expenses	\$ 800	\$ 800	\$ 730
Staff Amenities	\$ 50	\$ 50	\$ 137
Telephone/Internet	\$ 2,520	\$ 2,280	\$ 2,735
Volunteer Travel Fund	\$ 1,080	\$ 1,080	\$ 800
Office Administration	\$ 29,355	\$ 25,056	\$ 24,131
Total Expenses	\$ 92,746	\$ 76,144	\$ 52,983
Net Profit/(Loss)	-\$ 24,639	-\$ 5,611	\$ 25,356

Commentary (Things to note):

Income:

Donations

- Our budget is set as in previous years, on a per member per week basis, using the latest Group information. I have budgeted the same amount of \$1.70 per member per week as in the 2021/2022 financial year. In different areas of business you may expect to see this increase as inflation increases. I have chosen to keep this figure as-is for another year because we continue to make more than enough to cover our expenses.
- You will notice a drop in this income again this year as a direct result of having a lower number of Groups and members. This does not include personal donations from individuals as this an unknown factor.
- We no longer have the Messenger to receive other income from.

Other Income

- Interest received from our term deposits is up, we now have two term deposits of \$50K which we will continue to reinvest. The trend right now shows interest rates rising.

Expenses:

- Budgeted Accounting fees have doubled. This seems more in-line with current costs.
- The New Zealand Al-Anon General Services Board (NZAGSB Board) has requested \$1200 for in-reach. As a Board we wish to continue to use the Conference goal from 2021's New Zealand Al-Anon Service Conference, of "Open Communication throughout the fellowship" in all of our work. This is to allow the Board to meet outside of pre-determined Board Business meeting dates for development, fellowship, and growth as a team.
- I have retained \$1000 for website enhancements, this now is in a separate line specifically for the website, as the Board felt it should be seen as a separate expense, not lumped in with computer expenses.
- I have left RBM expenses as per last year, in line with the spiritual concept of planning for abundance. To date we still have no RBM's.
- I have increased the Donation to WSO \$3000, last year's donation was not made (I have corrected this now, but it won't show in the correct financial year's figures).
- I've increased postage again, as freight will continue to increase.
- Printing and Stationary decreased, due to the Messenger's ending.
- Office administration has been increased.
- The Public Outreach budget has had a significant boost. The Board decided this was to be the focus to increase membership. Our primary purpose is to help Friends and Families of Alcoholics, and increasing membership increases donations. We have a healthy ample reserve and significant discussion was held on what it is used for. With the NZASC theme being "Dreaming Big" it was felt the incoming Public Outreach Co-Ordinator and their Committee should have a significant budget to work with.

Overall Result:

There is a Budget deficit of \$24,639 this coming year. However, it is important to remember we don't include personal donations in this budget.

Liz A-S
NZAGSB National Treasurer

Financial Audit Report November 2022

Liz A.S.

NEW ZEALAND AL-ANON FAMILY GROUPS					
AUDIT FINANCIAL POSITION FY 2022					
Profit and Loss					
FY2021 Actuals				FY2022 Actuals	
		Income			
		Donations			
		Area/Personal Donations			
\$ 5,228		Donations Area One	\$ 4,107		
\$ 267		Donations Area One Personal	\$ 10		
\$ 580		Donations Area Two	\$ 1,486		
\$ 378		Donations Area Two Personal	\$ 410		
\$ 9,982		Donations Area Three	\$ 7,398		
\$ 1,859		Donations Area Three Personal	\$ 1,855		
\$ 871		Donations Area Four	\$ 1,161		
\$ 160		Donations Area Four Personal	\$ 70		
\$ 1,856		Donations Area Five	\$ 1,891		
\$ 306		Donations Area Five Personal	\$ 689		
\$ 740		Donations Area Six	\$ 575		
\$ 1,406		Donations Area Six Personal	\$ 938		
\$ 14,244		Donations Area Seven	\$ 13,283		
\$ 7,072		Donations Area Seven Personal	\$ 7,770		
\$ 11,648		Donations Area Eight	\$ 16,424		
\$ 1,633		Donations Area Eight Personal	\$ 1,309		
\$ 3,886		Donations Area Nine	\$ 3,562		
\$ 1,041		Donations Area Nine Personal	\$ 1,060		
\$ 987		Donations - Birthday Club (ex Personal)	\$ 816		
\$ 64,141		Total Area/Personal Donations		\$ 64,727	
		Other Donation Income			
\$ 3,551		Equalised Conference Contribution	\$ 6,234		
\$ 325		Convention Donations	\$ 1,266		
		TEAM Donation			
\$ 722		Messenger Donations			
\$ 4,598		Total Other Donation Income		\$ 7,500	
		Other Income			
		Total Donations			
		Other Income			
\$ -		Other Income			
\$ 6,987		Literature Profit	\$ 8,019		
\$ 928		Interest/Dividend Received	\$ 360		
\$ -		Received Interest - Term Deposit	\$ 421		
\$ 7,915		Total Other Income		\$ 8,799	
\$ 76,664		Total Income		\$ 81,026	

			Expenses			
\$	65		ACC Levy	\$	66	
\$	200		Audit/Accounting Fees	\$	431	
\$	496		Assets<\$500	\$	575	
			Archives			
\$	9		Bank Charges	\$	27	
\$	1,455		Board Member Expenses	\$	1,438	
			NRBM Expenses			
			CRBM Expenses			
			SRBM Expenses			
\$	1,645		Computer/Office Equipment	\$	1,560	
\$	3,500		Donation to WSO			
\$	240		Accum Depreciation	\$	431	
\$	924		Conference Payments	\$	6,443	
\$	187		Conference Travel Delegates	\$	1,055	
			Convention Expenses	\$	70	
-\$	2,954		IACSM Paid Expenses	\$	2,916	
\$	450		Postage (less recovered)	\$	1,358	
\$	44		Charities Commission Fee	\$	44	
\$	2,908		Printing & Stationery	\$	991	
\$	1,805		Public Outreach Expenses	\$	1,040	
\$	11,232		Rent & Rates	\$	10,315	
			Repairs & Maintenance			
\$	137		Staff Amenities (ex Petty Cash)	\$	35	
\$	2,735		Telephone/Internet	\$	2,149	
\$	800		Volunteer Travel Fund	\$	300	
\$	24,131		Office Administration	\$	28,113	
\$	730		TEAM Expenses			
\$	456		Stock Adjustment	\$	256	
	\$ 51,297		Total Expenses		\$ 61,519	
		\$ 25,356	Net Profit(Loss)			\$ 19,407
			Literature Income Account			
FY 2021				FY 2022		
\$	22,595		Literature Sales	\$	24,525	
\$	5,279		Opening Stock	\$	4,250	
\$	11,210		Purchases	\$	13,064	
\$	3,369	\$ 10,858	Freight	\$	4,508	\$ 21,842
\$	4,250		Closing Stock	\$	5,335	
	15,606		Cost of Sales		16,506	
		6,997	Profit on Sales			8,019
		30.9%				32.7%
\$	1,029		Diff between opening and closing stock	-\$	1,085	

NEW ZEALAND AL-ANON FAMILY GROUPS

Balance Sheet

FY 2021		Assets	FY 2022	
		Cash at Bank		
\$	3,832.77	ANZ-00 Cheque Account	\$	3,878
\$	50,000.00	ANZ Term Deposit	\$	100,211
\$	5,927.01	ANZ-02 IAGSM eSaver	\$	8,773
\$	2,897.97	ANZ-01 Online On Call	\$	769
\$	81,121.02	ANZ-Ample Reserve Account	\$	45,439
	\$ 143,679	Total Cash at Bank	\$ -	\$ 157,071
		Other Assets		
		Sundry Debtors	\$	63
\$	4,250	Literature On hand	\$	5,335
	\$ 4,250	Total Other Assets		\$ 5,272
		Total Current Assets		\$ 162,343
		Fixed Assets		
\$	601	Office Equipment over \$500	\$	3,224
	\$ 601	Total Fixed Assets		\$ 3,224
	\$ 148,530	Total Assets		\$ 165,567
		Liabilities		
\$	1,647	Sundry Creditors	\$	702
		GST		
-\$	344	GST on Purchases	-\$	694.28
		GST to/from IRD		
	-\$ 344	Total GST		\$ 884
	\$ 1,303	Total Liabilities		\$ 18
		Net Assets		\$ 165,549
	\$ 147,227	Equity		\$ 165,549

Statement of Equity

2021		2022	
\$	121,871	Opening retained earnings	\$ 147,227
\$	25,356	Current year earnings	\$ 18,322
\$	147,227	Total	\$ 165,549

INDEPENDENT AUDITOR'S REPORT

To the Members of NZ Al-Anon General Services

Opinion

We have audited the financial information in the performance report of NZ Al-Anon General Services on pages 5 to 13, which comprise the statement of financial position as at 31 March 2022, and the statement of financial performance and statement of cash flows for the year then ended, and the statement of accounting policies and notes to the performance report. We were not engaged to audit the entity information or statement of service performance and accordingly these statements, representing other information, are not included in our audit.

In our opinion, the financial information in the accompanying performance report presents fairly, in all material respects, the financial position of NZ Al-Anon General Services as at 31 March 2022, and its financial performance and its cash flows for the year then ended in accordance with the requirements of the Public Benefit Entity Simple Format Reporting – Accrual (Not-For-Profit) standard issued in New Zealand by the New Zealand Accounting Standards Board (PBE SFR-A (NFP)), relevant to reporting financial position, financial performance and cash flows.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Performance Report section of our report. We are independent of NZ Al-Anon General Services in accordance with Professional and Ethical Standard 1 'International Code of Ethics for Assurance Practitioners (including International Independence Standards) (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than in our capacity as auditor we have no relationship with, or interests in, NZ Al-Anon General Services.

Restriction on Responsibility

This report is made solely to the Members, as a body, in accordance with the New Zealand Al-Anon – Alateen Service Handbook of NZ Al-Anon General Services. Our audit work has been undertaken so that we might state to the Members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Members as a body, for our audit work, for this report, or for the opinions we have formed.

Other information: Entity information and Statement of Service Performance

The Board is responsible for the other information. The other information comprises the entity information and statement of service performance but does not include the financial information in the performance report and our auditor's report thereon.

Our opinion on the financial information in the performance report does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the performance report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the performance report or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Board's Responsibility for the Performance Report

The Board is responsible on behalf of the entity for determining that the Public Benefit Entity Simple Format Reporting – Accrual (Not-For-Profit) framework is acceptable in the entity's circumstances and, for:

- (a) identifying outcomes and outputs, and quantifying the outputs to the extent practicable, that are relevant, reliable, comparable and understandable, to report in the statement of service performance;
- (b) the preparation and fair presentation of the performance report which comprises:
 - the entity information;
 - the statement of service performance; and
 - the statement of financial performance, statement of financial position, statement of cash flows, statement of accounting policies and notes to the performance report in accordance with Public Benefit Entity Simple Format Reporting – Accrual (Not-For-Profit) issued in New Zealand by the New Zealand Accounting Standards Board, and
- (c) for such internal control as the Board determine is necessary to enable the preparation of a performance report that is free from material misstatement, whether due to fraud or error.

In preparing the performance report, the Board are responsible on behalf of the entity for assessing the entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board either intend to liquidate the entity or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Information in the Performance Report

Our objectives are to obtain reasonable assurance about whether the financial information in the performance report is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (NZ) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users taken on the basis of this performance report.

As part of an audit in accordance with ISAs (NZ), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial information in the performance report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of the use of the going concern basis of accounting by the Board and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the performance report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the entity to cease to continue as a going concern.

We communicate with the Board regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Emphasis of Matter

This is the first performance report prepared under PBE SFR-A (Accrual) the entity has followed this Standard from the start of the previous period, therefore all comparative information is stated in accordance with this standard.

Other Matter

The prior year's performance report was in the PBE SFR-C (NFP) Cash format, and was not subject to an assurance engagement.



Audit Plus Accounting Services Limited | Qualified Auditor | Eketāhuna - Wairarapa

9 November 2022

NZAGSB Public Outreach Report

Tracy B

National Public Outreach has had a disruptive year since last conference due to the ongoing nature of the Covid-19 virus and the changing of government restrictions nationwide.

The Serenity Prayer in Te Reo Māori

These files have now been uploaded onto our website. Members of the fellowship can access this information and hopefully find it of use in their groups and areas.

National Phantom Billboard Sticker Campaign

After the success in 2021, the National Public Outreach Committee worked on having another Phantom Billboard sticker campaign in smaller areas around New Zealand. We had arranged for 90 stickers to be displayed in the following areas: Auckland, Napier-Hastings, Tauranga, Rotorua, Invercargill, New Plymouth, Nelson and Palmerston North over a period of different weeks. The total cost of this campaign was \$2,998.17 including GST. Due to the Delta National Lockdown and then the Omicron outbreak, it was decided by the National Public Outreach Committee to put a hold on this current campaign until the country is at least in the “Green” traffic light setting. We will then consider if we look at doing another campaign. It is worth noting that there may well be a change in the above cities and towns depending on the availability of sites restricted by prior bookings from other customers.

Public Outreach Zoom Meetings

After the success of the WhatsApp Group and seeing the enthusiasm and communication between people who are doing P.O. around the country, it was decided to capitalise on this and start regular Zoom meetings every 3 months for those who would love to catch up with others and talk about the P.O. initiatives happening in their groups/areas. Invites to our first meeting was to all Area Delegates, Alternate Delegates and P.O. Co-Ordinators and phone Coordinators who wished to attend. After that, we would be opening it up to all members nationwide interested in P.O. and wishing to join us on a regular basis. Our first meeting was held in June 2021. It went well, and yet no other meetings have been arranged because of the disruption of Covid-19. Most groups are focussing on supplying meetings to their members during this difficult time.

Dunedin Cutting Edge Conference 8th 9 th 10th September 2021

Work was well underway for this event. Sadly, it was cancelled just 2 weeks out from the date due to the pandemic situation. Cutting Edge 2022 will be held on the 1st -3 rd September 2022 at the Te Pae Christchurch Convention Centre. At the time of writing this report, a decision had not been made as to whether Al-Anon Family Groups would be attending.

NZAFG Public Outreach Toll-Free Phone Number

From 16 August 2019, menu routing was implemented for the NZAFG Toll Free Number. This means that one member from each area answers calls routed to them based on the menu selection made by the caller.

The following gives the split between calls received and routed to a member:



The above graph notes calls up to August 2021

Note: There is a large spike in August 2019 which was the testing of the current menu routing.

The following shows the split between areas from 19 June 2019:



The above graph notes calls up to June 2021

Due to the changes in the 2talk website, we have been unable to report on the total calls by area using the current spreadsheet available at the writing of this report. Looking at the changes, a new way of capturing this data is going to have to be created for reporting. Assistance with this process is being sourced from 2talk.

Tracy B

Alateen Report

Paula B

Alateen. Is alive in area 7 however, I don't have a report from the rest of the Country.

We had three Alateen meetings at the recent Convention with 7 Amias available to help with meetings.

Three teens were registered however, they didn't stay in the meetings when seeing two Amias and no other teens when they arrived

Two new Amias from Area 8 and 6 were given training with more experienced Amias, at the Convention this was a great as the new Amias don't have Alateen meetings in their area.

My idea for Conference 2022 that the Alateen session be a workshop containing Amias training and a to give delegates confidence to take back a meeting format and Amias experience to enthuse their Area's.

It takes just one Delegate to realize that Alateens are Al-Anons future, and we have a responsibility to carry the message. Concept 1. Let's get excited and share the prospect of Alateen Meetings in all of New Zealand

Paula B

IAGSM Report

Julie & Liz

We both now have access to AFG Connects. We are receiving the Forum in our letter boxes. It provides valuable content in the section "Inside Al-Anon" with sharings from World Service Office (WSO) service members.

We await the results of the surveys we participated in last year. They are being processed and will go through to the World Service Conference (WSC) in April. The surveys were in relation to WSC Representation and Attendance by International General Service Offices (GSOs) and Registration of Electronic Meetings with International Structures.

AFG Connects has been active with discussions and sharings on two topics:

Does your GSO sell literature outside of AFG members?

Some countries only sell to members, others, like New Zealand, sell via a website to the public, other Twelve Step programs and for Public Outreach purposes.

What are other GSOs doing in relation to registering Electronic Meetings?

This is ongoing as no clear answer has been arrived at yet, there are so many variants and questions to be considered. The WSC in April will hopefully provide some guidelines.

We have received the official invitation to attend the 2022 IAGSM in London.

- Dates are 12-15 October 2022 at The Royal Foundation of St. Katharine, London.
- The 2022 IAGSM Theme is: *Connecting Hearts and Minds Around the World*.
- Bookings for air travel to be made by 30 June 2022. All bookings must go through WSO supported website Engenica. Payment is made directly by WSO so no reimbursement process is necessary.
- GSO equalised sum of \$1895 USD for each Delegate to be made by 31 August 2022.

We have also been invited to deliver a general session presentation on *Two Views on Delivering the Services of a GSO*.

"The ICC would like to invite Delegates from Australia and New Zealand to serve as co-presenters for this session. We believe your structures have the balance the ICC is seeking in being able to provide two views of how a GSO can fulfil its responsibilities. We believe there are meaningful and interesting diversities in elements such as geographic area served, membership served, use of paid staff versus volunteers, and composition of service committees. There may be others that you recognise that we do not. What we hope is that your structures can offer two different "stories" of how services are provided so that other structures get a sense of how they can also adapt as needed to fulfil their responsibilities."

We will look forward to working together with the Australia Delegate/s to make our time at the IAGSM worthwhile and memorable for us both.

Yours in service,

Julie and Liz

IAGSM Delegates

AA Convention Committee Report

Paula B

Alcoholics Anonymous 59th Annual Convention with Al-Anon Participation “Keep it Simple”

Introduction

I was invited by the Al-Anon General Service Board (GSB) to chair the 59th AA Convention with Al-Anon/Alateen participation taking place on 22-24 January 2022.

I met the HPC (Rotorua AA Convention Committee) for the first time on **19th April 2021** at 5.30pm. They were very welcoming and accommodating. These meetings were held monthly however, once the decision was made in late November to go virtual, the meetings were held fortnightly.

I communicated with Michelle at General Service Office (GSO) to find out if we could use the Zoom account. Auckland was in lockdown.

At that point, I sent out an invitation to the Delegates of Areas 6, 7 and 8 to request their participation in this great event. Area 8 wasn't able to give any support at this time. Area 6 Delegate was already liaising with AA in Rotorua and the Area 7 Delegate was very supportive (Concept 9).

I asked people to come on board because I liked their style. I asked them to read page 17 to page 24 in the NZ Handbook (Co-operation with AA in Participating in Conventions. The service roles are clearly outlined in the Handbook). We referred committee members back to the Handbook all the time to address many questions raised.

Our meetings went for one hour from 9-10am on Sundays and we stuck to that time frame.

The Committee initially met on **Sunday 6 June 2021** at 9am via Zoom and agreed on the allocation of responsibility as follows:

Chair:	Paula
Secretary:	Julie M
Treasurer:	Cheryl C
Publicity/Flyer	Sez F and Sandhya L
Reg & Lit:	Karen JC
Hospitality:	Elizabeth R
Fundraising:	Robyn D and Jax.

Following the change to Virtual, Elizabeth R became part of Fundraising and Publicity.

It was agreed the Committee would meet on **10 July 2021** at the Northern Area Assembly to be held in Cambridge and most were able to attend. I met up with Dave Parr from the HPC committee Rotorua and passed him our flyer. It provided an opportunity to meet and greet and talk about the Convention with Area 6 Al-Anon members.

The next meeting was on **1 August 2021**. At that meeting, Karen JC spoke about a positive meeting with the AA organising committee regarding available rooms etc. It was agreed that on Saturday 21 August, Paula, Julie M and Robyn D would fly to Rotorua and Elizabeth R would join them. Due to Auckland Covid restrictions, this could not go ahead.

At our meeting on **7 November 2021**, we started the meeting with a “How am I doing?” I reported that at the AA meeting on 1 November, a decision would be made on 17 November on a timeline if Convention went Virtual. Karen JC gave a report on her attendance at the venue.

We developed a draft Programme outline and Chairs were allocated to sessions. With the theme of “Keep it Simple”, we used pamphlets e.g. “So you love an alcoholic”, the reading from “How Al-Anon Works” on “Keep it Simple” etc. We agreed there were to be two workshops.

One was on Conflict Resolution and the other on Sponsorship. We decided on three Alateen meeting themes: “Keep it simple”, “Tools for today”, “Let it begin with me”.

At the meeting on **28 November**, I reported the AA announcement of moving to an online Convention. The AA committee in Rotorua were gutted and so were we. We had ordered any paid for merchandise. At the Convention last year, Martin from AA had organised the Zoom platform. He worked with Jason T on the Al-Anon side. I spoke to Jason T who advised that due to the tradition of rotation, he did not wish to put his name forward. He suggested we ask Rana S. I asked Rana who said she would think about it and get back to me. On follow up, Rana said she would help with training only. I then asked Megan L (from Tuesday Night Serenity) to lead a team and liaise with Martin from AA. I asked Olivia (Area 7 Alateen Co-ordinator) to organise the three Alateen meetings.

Due to the cancellation of the Friday night meeting and the Public Meeting, the meeting times were reduced to one hour. Finalising of the programme was discussed and methods to distribute the online programme.

We were advised registration for Convention would be \$10 plus possible donations. Donations for both AA and Al-Anon would be separate. Our own bank account would be necessary for Al-Anon donations. Due to the cancellation of the Friday night meeting and the Public Meeting, Programme Sessions were changed from 1 ½ hour sessions to one-hour sessions at the suggestion of AA and all the meetings took place all day Saturday and Sunday morning. At that stage, we had three Chairs from Area 6. Follow-up with the Speakers revealed that none of those from Area 6 were prepared to change to online meetings. I asked Convention committee members to look at the last Conference summary report on the 58th Annual Convention with Al-Anon Participation which was an excellent resource.

A slide displaying literature was created. We used the same principle for the fundraising. Sez F agreed to set up a website so we could sell our items. This was very exciting! Sez worked with the fundraising team on testing the website and the Treasurer followed up on all orders received.

Letters went out to all Chairs including Committee Guidelines from NZ Handbook 2021 and “how to” on coaching speakers to be confident and organised. This was based on what was done at the 2021 Convention. We also used the AA format for the Meeting Chairs and cut and pasted these into our own document for Chairs.

We organised a **Q and A Zoom meeting** for Chair people and Speakers on **Monday 10 January 2022** and **Monday 17 January 2022**. These were very well attended and interesting questions were raised.

At our meeting on **27 December 2021**, I advised that AA had let me know we were not having a combined Spiritual Meeting. Their Conference had voted against the motion sent in by the HPC. Work on getting our programme out to World Service Office (WSO), Australia and within New Zealand took place. We also enthused all prospective attendees about our Virtual Literature Shop and Fundraising Shop.

For fun and fellowship, we had a Potluck dinner at Robyn’s place on Saturday **22 January 2022** for the attendees of the Convention as well as the Committee. Fifteen members attended.

A brunch was organised for the Committee. Six members attended the “Eatery” in Royal Oak on Sunday 13 February. We discussed “what worked”, “what didn’t work” and “what we could have done better”. We all agreed that we did a great job and we were proud of the outcome.

Reports from sub-Committees

Tech Support Report 2022 – Megan L

Clark and I from Tuesday Night Serenity, took on the role to aid the Tech Support for the Al-Anon Meetings at the AA Convention in January of this year.

We had direct line of contact with the AA Webmaster, who was approachable and very helpful and quick to respond to any queries we had. Clarke took on the job of outlining an instruction manual for our tech support people, detailing how to operate meetings, open and close, handover hosting duties and manage participants within those meetings. These were very helpful and provided a cohesive guide for people to reference.

I organised a schedule for the Tech Support on the day, with meeting times, topic and Chair information as well as contact details for all people involved. This was very helpful as people knew who to contact if there was an issue, or anyone running late etc. We held a training evening for Tech Support and Meeting Chairs as an opportunity to ask questions and introduce each other before the Convention Day. Jason, who co-ordinated Tech Support for the previous year, was very helpful in offering some insights into the workings of the previous online Convention. This was invaluable.

On the day, things went very smoothly. There were a couple of log-on issues in the Workshops, but Clarke and the AA Webmaster were quick and efficient in working these out. Having both Clarke and I sharing the role aided a nice balance of duties and I think was necessary for easy operation on the day. I would like to thank our Al-Anon Tech Support, Erin, Sheryl, Jax, Clarke and Minal for helping make the day run smoothly. Also, the Convention Committee and AA for a great weekend!

Alateen Meetings Report from Co-ordinator Olivia

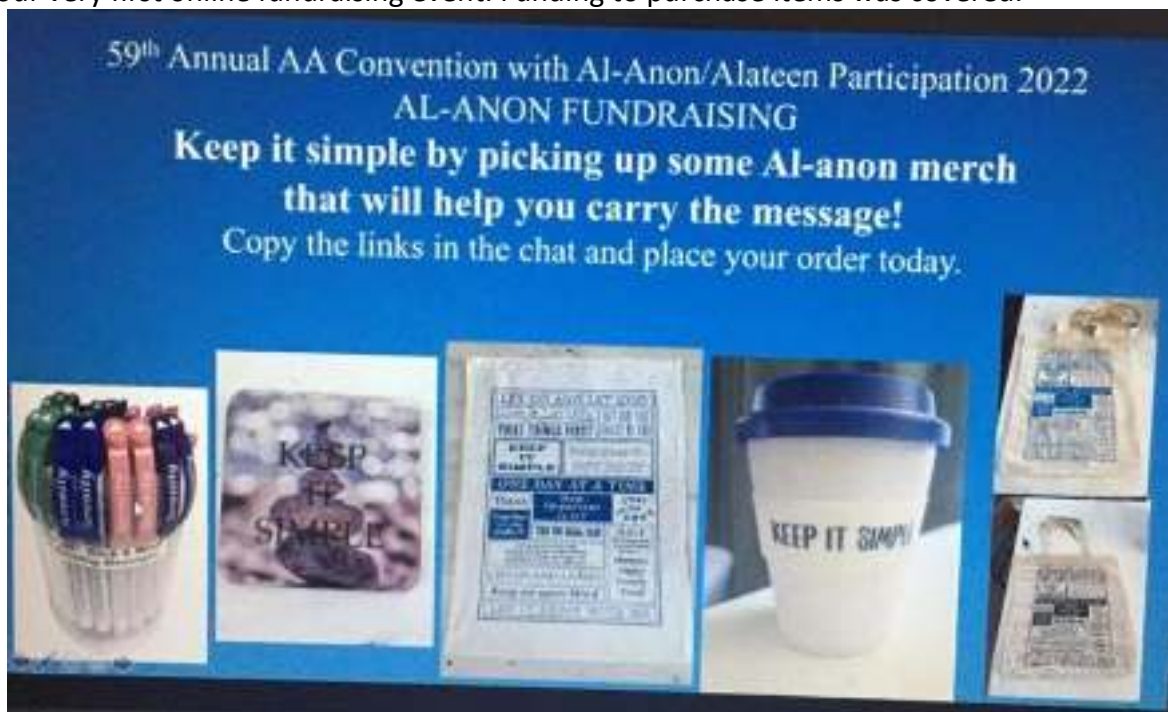
We ran three meetings at Convention. We didn't have any Alateens from our area taking advantage of the access to the AA Convention with Al-Anon and Alateen Participation but the Convention relied on the strength of Area 7 Al-Anon Members Involved in Alateen Service (AMIAS) to host the three Alateen meetings. Thank you to the Area 7 AMIAS who supported the three Alateen meetings at the Convention and helped to grow the experience of two new AMIAS from other Areas. Two teenagers visited the meetings briefly and did not see any other teens so left.

Fundraising, Literature and Donations General

The office manager at GSO advised there was \$240.00 in donations from Convention. An Al-Anon member donated \$200.00 to the Fundraising Committee. A total of \$440.00 was collected. It was difficult to glean the impact of the online literature platform, however it was good to have it available.

Fundraising Sub-Committee Report –Robyn D

The Fundraising Sub-Committee consisted of five Area 7 members who collectively pulled together to set up our very first online fundraising event. Funding to purchase items was covered.



As part of the Convention Committee, we discussed merchandise options that we have available and considered possible selling options. Fundraising members then got busy sourcing the information for the particular task they had agreed to undertake. Please see above for items available for sale. The website set up and management was undertaken by one member and the Committee Treasurer set up the spreadsheet for costs. The Committee agreed on sale prices. The Committee Treasurer also managed the online sales over the Convention and beyond. (See spreadsheet below)

Bank Account	BNZ	02-0256-0314441-02								
Costing for Fundraiser Items										
					Total	Sale		Predicted	Predicted	Predicted
	Qty	Cost per			Cost	Price per		Total	Total	Profit on
	Purch	Item	GST	Freight	per item	Item		Sales	Costs	Sales
Pens										
(6 x Canisters x 36 pens)	216	1.67	-	-	1.67	5.00		1,080.00	360.72	719.28
										-
Tea Towels	100	6.50	0.975	-	7.48	12.50		1,250.00	747.50	502.50
Bags Calico/Jute										
Calico Bags	50	5.80	0.87	-	6.67	15.00		750.00	333.50	416.50
Eco Jute Bags	50	8.00	1.20	-	9.20	20.00		1,000.00	460.00	540.00
Keep Cups										
Karma Cup	50	5.46	0.819	0.045	6.32	10.00		500.00	316.20	183.80
(Single colour logo on band)										
Coasters	50	2.17	0.326	0.20	2.70	5.00		250.00	135.00	115.00
(Keep it Simple on the Coaster)										
								4,830.00	2,352.92	2,477.08
Funds Needed to cover costs of Fundraisers:										
Donation Received		200.00								
Funding Received	ER	800.00								
Funding Received		500.00								
Funding Received	CC	300.00								
Funding Received	PB	300.00								
Funding Received	RD	135.00								
Funds Received		2,235.00								
Needed to cover total costs above		- 2,232.92								
		2.08								

Stock Levels						
Fundraiser Items	Pens	Tea Towels	Calico Bags	Jute Bags	Travel Cups	Coasters
Total Stock Purchased	216	100	50	50	50	50
Less Sales to (18/)	31	23	6	10	12	21
Stock on Hand at	185	77	44	40	38	29

Facts and figures – Attendance at each meeting and the Workshops

At one of our meetings, I raised the point that we should be prepared for a Chair not turning up. This had happened at a previous Convention. After the reaction being one of disbelief and laughter, we all agreed that one of us would step in if this occurred. It did occur and our Committee member, Natalie, stepped in and it all went smoothly.

Time	Topic	Chair
Saturday		
8.45–9.00 am	Welcome	Paula B
9.00-10.00am	So you love an Alcoholic	Jax
10.15-11.15am	Keep it Simple	Robyn D
11.30-12.30pm	When I got Busy, I got better	Julie M
12.45-1.45pm	Chat room open for fellowship	
2.00-3.00pm	Alcoholism, the family disease	Sam M
3.15-4.15pm	Living with Sobriety	Sharon W
Sunday		
9.30-10.30am	Let it begin with me	Sally-ann M
10.45-11.15am	Al-Anon Spiritual meeting	Paula
12.15am	Farewell	

WORKSHOPS

Saturday:

2.00-3.00pm	Conflict Resolution	Jason T
-------------	---------------------	---------

Sunday:


9.30-10.30am	Sponsorship	Arnold H
--------------	-------------	----------

ALATEEN MEETINGS

Saturday

11.00-12.00pm	Keep it simple
1.00-2.00pm	Tools for today
3.00-4.00pm	Let it begin with me
4.00-4.45pm	Chat room open for fellowship

PROGRAMME	
SATURDAY	
8:45 - 9:00am	Welcome
9:00am - 10:00	So you love an alcoholic
10:15 - 11:15am	Keep it simple
11:30 - 12:30pm	When I got busy, I got better
12:45 - 1:45pm	Chat room open for fellowship
2:00 - 3:00pm	Alcoholism, the family disease
3:15 - 4:15pm	Living with sobriety
ALATEEN MEETINGS	
11:00 - 12:00pm	Keep it simple
1:00 - 2:00pm	Tools for today
3:00 - 4:00pm	Let it begin with me
4:00 - 4:45pm	Chat room open for fellowship
SUNDAY	
9:30 - 10:30am	Let it begin with me
10:45 - 11:45am	Al-Anon spiritual meeting
12:00 - 12:15pm	Farewell
12:15 - 1:00	Chat room open for fellowship



AL - ANON/ ALATEEN
FAMILY GROUPS
**KEEP
IT
SIMPLE**
ROTORUA 2022
59th Annual AA Convention
with Al-Anon and Alateen participation
22 - 23 January 2022

WORKSHOPS

Saturday:
2:00 - 3:00pm Conflict Resolution

Sunday:
9:30 - 10:30am Sponsorship

When life seems unmanageable or confusing, many of us unknowingly complicate matters even further by trying to anticipate everything that could go wrong, so that we will be prepared to respond.

... When we 'Keep It Simple,' we try to take things at face value, looking at what is actually happening rather than the 50 things that might or might not follow.

... In time, we learn that if we are feeling paralyzed and overwhelmed, we may be complicating matters or taking on more than we can handle for this moment or this day, and that we may have better luck by simplifying what we are trying to accomplish. We can relax and try to be more gentle with ourselves, trusting that by putting one foot in front of the other, we will eventually get where we are going.

How Al-Anon Works p66

Register and pay online at
www.aaconvention.org.nz

Weekend Registration: \$10

Members are invited to make a donation /
koha to Al-Anon GSO bank account:

06-0101-0591292-00

Reference: Convention/surname

Highlights

The Committee were very forward thinking in bringing in different elements to the Convention. The first ever online Auckland Family Groups New Zealand merchandise shop. We added a virtual literature table with members able to order literature online from the GSO. On our flyer, we added the invitation for members attending meetings to donate to the GSO and provided the bank account details. A total of \$240.00 was donated over the weekend.

Meetings had very little disruption due to members moving around. The camera on at all times worked really well. We didn't re-invent the wheel, we followed the guidelines in the NZGSO handbook and tapped into Experience, Strength and Hope from the previous virtual Convention 2021 reported in the Conference Summary 2021.

The Committee were forward thinking and had a plan B in place in case a Chair didn't turn up. When this did happen, a Committee member took over and ran the meeting successfully.

Lowlights

Not having the support of the whole region. Area 6 and 8 not able to support the Convention due to the lack of a Regional Board member meant we had to work smarter not harder.

The AA Board and Conference decision not to have a combined Spiritual Meeting on Sunday was disappointing to AA Rotorua as well as our Committee and Fellowship.

We are ever reminded that we are **invited** to participate and must adhere to the AA processes. I was messaged during the Saturday Convention that an AA board member had seen we were not being part of their closing. I reminded the member that we participated when asked and we hadn't been invited. At short notice and to avoid confusion, I decided to go with our programme which had a different timing to AA due to their last-minute changes.

Virtual platforms make it harder to show off our recovery to AA members. In face-to-face meetings, some AA members would just wander into an Al-Anon meeting, sometimes by mistake (Higher Power) and others realise they have an alcoholic that is affecting their lives.

Statistics

Total Al-Anon registrations: 103

Total Alateen registration: 3

Workshops:

Saturday 2pm Conflict Resolution: 24

Sunday 9.30am Sponsorship: 18

Theme Meetings:

Saturday

9.00am So you love an alcoholic: 42

10.15am Keep it simple: 50

11.30am When I got busy, I got better: 43

2.00pm Alcoholism the family disease: 45

3.15pm Living with Sobriety: 54

Sunday

9.30am Let it begin with me: 47

10.45am Spiritual meeting: 42

Alateen Meetings:

11am Keep it simple: 1, however didn't stay

1pm Tools for today: 0

3pm Let it begin with me: 1, however didn't stay

In conclusion

We had a wonderful committee with the right expertise, great input from the Area 7 membership and a very good working relationship with AA which led to a very successful second virtual Conference.

What we would like to pass on to the next committee

- Use the guidelines from the NZ Al-Anon/Alateen Handbook from page 18-24.
- Use the report from the previous year's Al-Anon Conference Summary.
- Shoulder-tap younger members in Al-Anon. They have extensive technical know-how.
- Be prepared for the unexpected.
- Promote the celebration of our recovery and enjoy being part of that celebration.
- Equality and encouragement from all members in what they can contribute brought out many skills from all our Committee members which led to the success of Convention 2022.
- Participation is the key to harmony



Conference Committee Report

Marguerite B

The NZ Al-Anon Service Conference (NZASC) brings together Area Delegates and Board Members plus a Host who are all servants of Al-Anon. NZASC makes the group conscience available and effective in Al-Anon. It is the practical means by which the group conscience can speak. It is the voice of Al-Anon and the guarantee that our services shall continue to carry on under all conditions.

Tradition Two states "For our group purpose there is but one authority – a loving God as He may express Himself in our group conscience. Our leaders are but trusted servants, they do not govern"

The Area Delegates do not represent local interest and pressures. They reflect Area opinion but are not bound by directive from groups. (2017 PN-27 page 51-52). I believe our Delegates are the message of HOPE for NZ Al-Anon to continue. They need the Area support and encouragement to implement decisions from Conference. Each Area contributes \$650 for their Delegates to attend and the NZ fellowship as a whole contributes the remainder of the cost of Conference. The fellowship relies on Delegates' feedback and communication of initiatives from Conference to be implemented throughout NZ.

This is my first year as Conference Chair and has been a steep learning curve for me. I am grateful to have access to the exceptional work of the members who have done service as Conference Chair in previous years. Instead of inventing the wheel again, I have used their wisdom as guidance. Thank you also to our previous Conference Chair, Julie W, who has been very helpful when I ask for help and with giving me very welcome subtle reminders too.

Hopefully we will be back at the Friary in Auckland for our 2022 Conference. This is a lovely venue and is warm and comfortable. The people are really awesome. I trust in our Higher Powers to guide us to a safe and successful Conference.

I am really grateful to my hard-working Committee to make this all come together. They are Jason T, Chris W and Karen JC. Thank you, team.

I am writing this at the end of February and realise for the next three and a half months I will be busy, but not too busy to be "Dreaming Big".

Conference this year will be a similar format to last year, with the discussion of the Spiritual Goals of Conference, question and answer opportunities and early morning sharing meetings on Friday and Saturday. Our Area Delegates are again invited to sit in on the Board meeting on Thursday.

We will have our theme "Dreaming Big" throughout the presentations and workshops. And lots of fun and maybe chocolate.

I am looking forward to our fellowship's national group conscience Dreaming Big.

Love In Al-Anon Service,

Marguerite B

Executive Budget Committee Report

Sam M

NZ Al-Anon General Services Office (NZAGSO) July 2021 – February 2022

Volunteers

The NZAGSO is operating three days a week, Tuesday to Thursday, from 10am to 3.30 p.m. However, the office is open either one or two days a week as the Office Manager works remotely from home as well. The involvement of volunteers in service at NZAGSO has been limited over the past year because of restrictions and volunteers making choices about attending the office when considering their own health and safety. NZAGSO volunteers are responsible for the picking, packing and shipping of literature orders for the fellowship. There is also a team of 4 to 6 volunteers to lovingly prepare monthly mail-outs. There is also the Birthday Club volunteer. One long-term volunteer continues to assist with literature orders but has had to take a break as they are unable to attend the office during the pandemic.

The service carried out by volunteers at NZAGSO means that literature orders are sent out in a timely manner, the NZAGSO News is sent out each month and a myriad of other things are done to assist the Office Manager in their role. Service provides opportunities for personal growth and for increased knowledge about how the office supports the fellowship. We were unable to host the annual volunteers' lunch to thank them for their service. We continue to seek some volunteers with knowledge of MYOB as backup, should the Office Manager be absent. A huge thank you to the volunteers for adapting to the Covid alert level restrictions and for continuing to attend NZAGSO when possible.

Office Manager

The Office Manager is now experienced in her role and is always looking for further efficiencies and improvements in how to run the office. The Board Chair and Exec Budget Committee Chair carried out the annual Performance Management Review in December, as restrictions from Covid meant a delay to the usual September review. NZAGSO has a warm and friendly atmosphere as well as being a well-run and efficient set up.

Literature

Literature continues to flow out to the fellowship from NZAGSO, although there have been delays with World Service Office (WSO) having been out of stock of some publications and delays with shipments occurring. Unfortunately, these have been beyond our control and the fellowship has had to be patient with their orders being fulfilled. We continue to run a regular book special and include it in the NZ Al-Anon General Service Office News.

Literature Sales Analysis

Year to date: 1/04/2021 to 28/02/2022 in comparison to Last Year 01/04/2020 to 31/03/2021

Item	Title	Units Sold to 28/02/2022	Previous year to 31/03/2021
Top Selling Books & Workbooks			
B32	How Al-Anon Works (soft cover)	121	88
B16	Courage to Change	100	89
P91	Blue Print for Progress Large	61	36
B27	Hope For Today	57	35
P92	Reaching for Personal Freedom	53	41
PN27	NZ Service Handbook	45	38

B24	Paths to Recovery	42	31
B06	One Day at A Time	40	30
P93	Paths to Recovery Workbook	36	17
B33	Intimacy in Alcoholic Relationship	25	21
P24	Al-Anon Groups at Work	25	15
Top Selling Pamphlets			
K10	Newcomers Pamphlet	600	677
P03	Merry-Go-Round Named Denial	105	147
K18	Alateen Newcomer Pack	82	23
P31	Sponsorship, What It's All About	62	21
P19	What Do You Do About the Alcoholic	60	70
K21	Al-Anon Adult Children	58	19
P14	So You Love An Alcoholic	57	83
P16	To Parents of Alcoholics	55	78
P04	Alcoholism, The Family Disease	46	83
P07	Guide For The Family of Alcoholic	43	
Other			
M76			
MN100			
S19			
AFAM			
M81			
M12			
M78			
K23	Men's Pack	24	6
K24	Parents Pack	30	13
P24-27	Al-Anon/Alateen Service Manual	18	23

Group Numbers

In NZ there are currently 70 groups in total with the following group closures and new groups.

New Groups	Disbanded Groups
ALATEEN - JOYOUS & FREE (Kerikeri)	QUEENSTOWN TUESDAY LUNCH AFG
	PUKEKOHE FIRST STEPS AFG
	HAWERA AFG
	City Lunchtime AFG
	ALATEEN - JOYOUS & FREE (Kerikeri)
	Invercargill Courage To Change AFG
	Alexandra AFG
	Alateen – Brown's Bay

	2022	2021	2020	2019	2018	2017
Total Number of groups	70	77	84	85	94	91
Al-Anon Groups	67	73	80	81	89	86
Groups focus on Adult Children	1	2	1	1	2	2
Alateen Groups	2	2	3	3	3	3
AIS	0	0	0	0	0	0

Lone Members	18	17	19	16	13	12
Institutions	0	0	0	0	0	0

*2022 figures as at 01/03/22

Birthday Club

There are currently 22 members subscribing to the Birthday Club. The Birthday Club organiser has continued to send out individualised cards to Birthday Club members.

Mail-out

Every month NZAGSO mail out to all groups the NZ Al-Anon News which provides the fellowship with information on upcoming events, recent fundraising activities, opportunities for members to take up national service positions, literature specials and any new literature that is available to the fellowship, plus monthly financial reporting. NZ Al-Anon News and Calendar of Event is posted to 33 Groups (14 also receiving by email) and 8 Lone Members. It is emailed to 56 Groups and 94 Individuals (including Area Committee, Area Delegates and Board Members).

Updates regarding Office & Equipment

A new computer was installed in November 2021. The phone lines were switched to Wifi. The internet connection is proving to be more reliable than previous system.

There has not been a stocktake in the office since March 27, 2021, but one is scheduled for March 26 2022. Some of the Executive Budget committee will join the Office Manager in counting the books and other literature in the office that day.

The Executive Budget Committee completed an inventory in September 2021 and will do the same in September 2022.

Executive Budget Committee meetings since last report from Conference have been held on-line and will continue as it means members outside of Auckland can fully participate on the committee. The chair has attended in person in the office with the Office Manager on several occasions.

Sam M

Literature Committee Report

Kirsten W

The Literature Committee was charged with bringing the contents of the KN17 folder into the NZ Service Handbook. This has now been achieved. It now stands at 133 pages, as compared to previously 112 pages.

The Literature Committee presents the draft 2022 NZ AI-Anon handbook, plus the following forms:

- AMIAS profile form
- NZAGSB general member profile form
- NZAGSB selected committee profile form
- NZAGSB Regional Board Member profile form
- TEAM event request form.

New forms are now fully functional with a more standardised look and design. The Literature Committee has prepared the forms as fillable Adobe pdf forms. The 2022 handbook draft has provision for linking to fillable online forms, once it is approved by Conference.

This brings to a close a huge job undertaken by Chris H. alongside the Literature Committee and our gratitude and thanks go to him for his constant and meticulous work. A general edit was undertaken alongside the task of bringing the KN17 into the handbook. There were well over 800 edits required to bring the 2022 handbook into the draft presented to Conference. Previous edits of the Handbook were piece-meal and had not kept consistent style. Different fonts, headings, titles and point sizes were used. As well there were errors in names and other things, all of which required careful reading and editing. It has been enormously time consuming for Chris H particularly. He reported in detail at every meeting of the Literature Committee who read, discussed and agreed to changes.

The KN17 will be obsolete once the 2022 handbook is accepted by Conference. When the handbook is accepted it will be necessary for GSO to remove any reference to the KN17 and advise the membership to throw their copies away. There is consistency in the handbook now with the way document numbers are written e.g. *SN-21*. The website is not currently consistent with this numbering.

Thanks to all members of the Literature Committee, which included John B, for ongoing work over a long period of time, and particular gratitude to Chris H for his HUGE contribution to the revised Handbook. We were fortunate that he had the experience of working on a previous up-date to build on. He is concise and careful with great attention to detail and computer experience with writing complex documents.

Without Chris this update would not have been as thorough and might not have been achieved at all.

Once this big job is finished, Arnold and Chris will step down from the Literature Committee having served their terms and done a lot of consistent work. John B stepped down some months ago. This leaves myself as chair, Clare and Melda. We are looking for new members of the committee from Conference.

Kirsten W.

Literature Committee Chair.

MOTIONS:

1. That NZASC 2022 approves the proposed fillable forms as presented in draft form to NZASC 2022 being:
AMIAS profile form;
NZAGSB general member profile form;
NZAGSB Regional Board Member profile form;
NZAGSB selected committee profile form and
TEAM event request form.

2. That NZASC 2022 approves the proposed NZ AI-Anon – Alateen Service Handbook 2022 as presented in draft form to NZASC 2022 but subject to required amendments to insert hyperlinks to the approved fillable forms.
3. That NZASC 2022 approves that the KN-17 is now obsolete and that all reference to it should be removed from NZAFG literature records including from the NZAFG website.

Conference Members 2022

Board Members

<u>Roles</u>	<u>Details</u>	<u>Terms</u>
Board Chairperson IAGSM Delegate 1	Julie W	3rd year 1st term 3rd year 1st term
Board Treasurer IAGSM Delegate 2	Liz A-S	2nd year 1st term 1st year 1st term
Executive Budget Chairperson	Sam M	1st year 2nd term
Conference Chairperson	Marguerite B	1st year 1st term
Public Outreach Chairperson	Tracy B	1st year 2nd term
Literature Chairperson	Kirsten W	2nd year 1st term
Alateen Coordinator	Paula B	2nd year 1st term
General Secretary	generalsecretary@al-anon.org.nz	
RBM		
Conference Host	Minal P	
Web Oversight		
Archivist		

Conference Members 2022

Area Delegates

<u>Area</u>	<u>Details</u>	<u>Terms</u>
Area One	Lucy A	2nd year 2nd term
Area Two	Jessica H (Apologies)	3rd year 1st term
Area Three	Jason T	3rd year 1st term
Area Four	Di (Dianne) D (Apologies)	1st year 1st term
Area Five	Clare O'C	2nd year 1st term
Area Six	Karen J-C (Apologies) Marianne (observer)	3rd year 1st term
Area Seven	Robyn D	3rd year 1st term
Area Eight	Susan B	3rd year 1st term
Area Nine	Jill K	2nd year 1st term